

FIG. 7

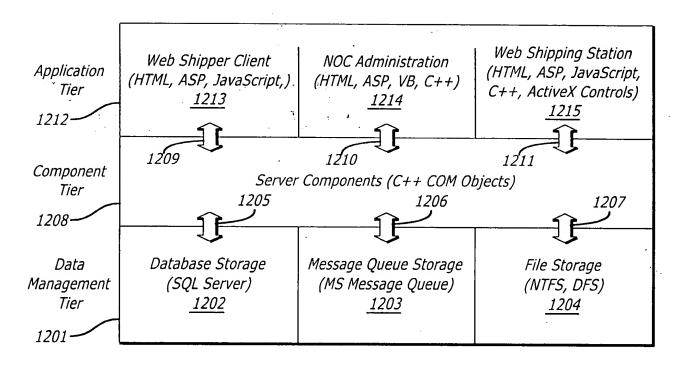


FIG. 8

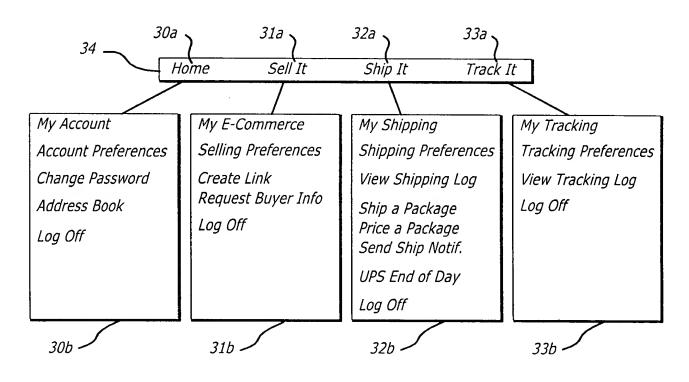
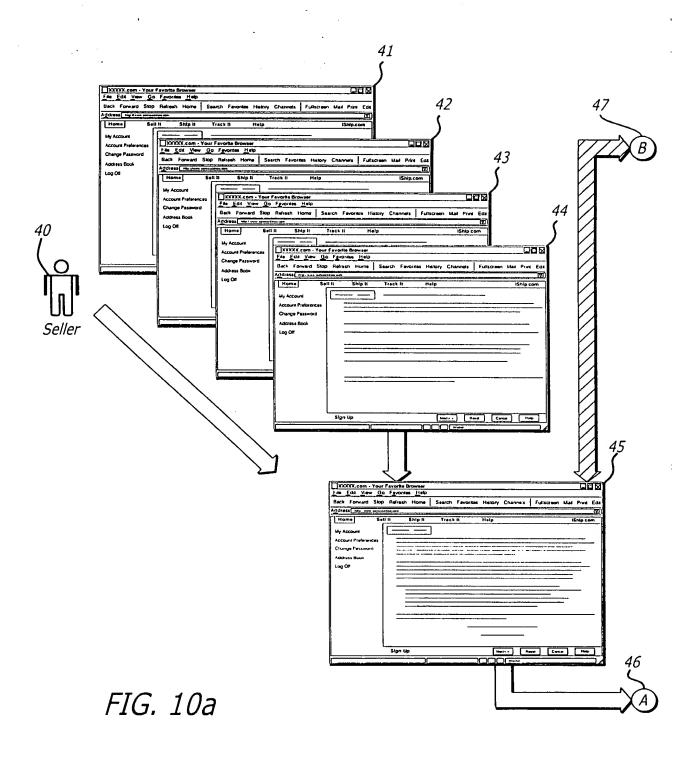
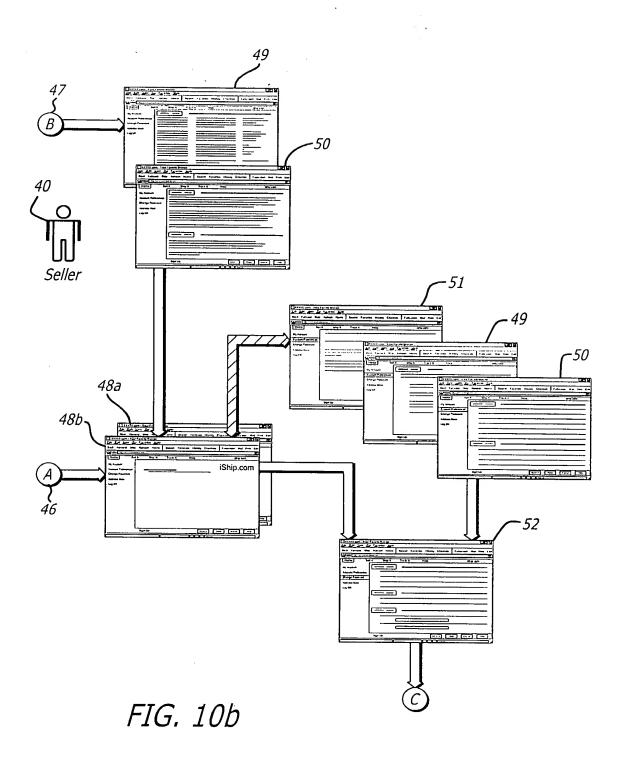


FIG. 9





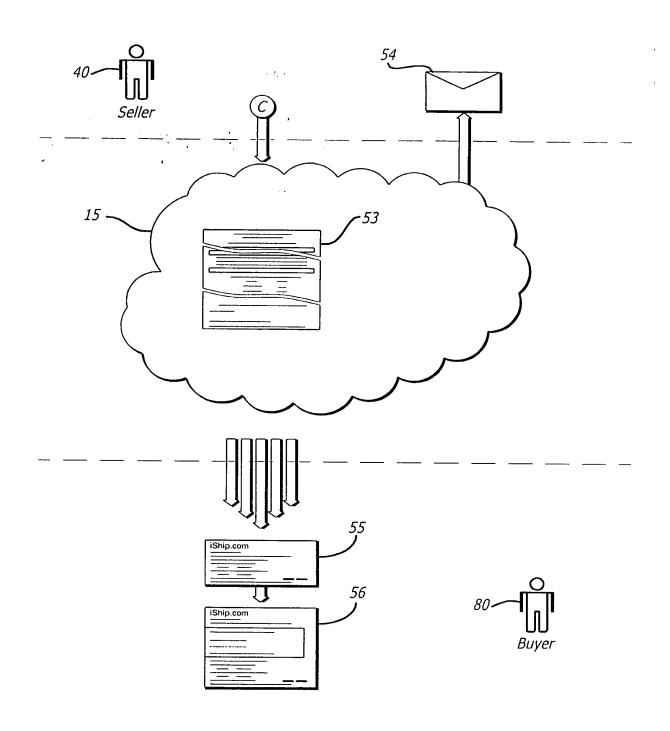


FIG. 10c

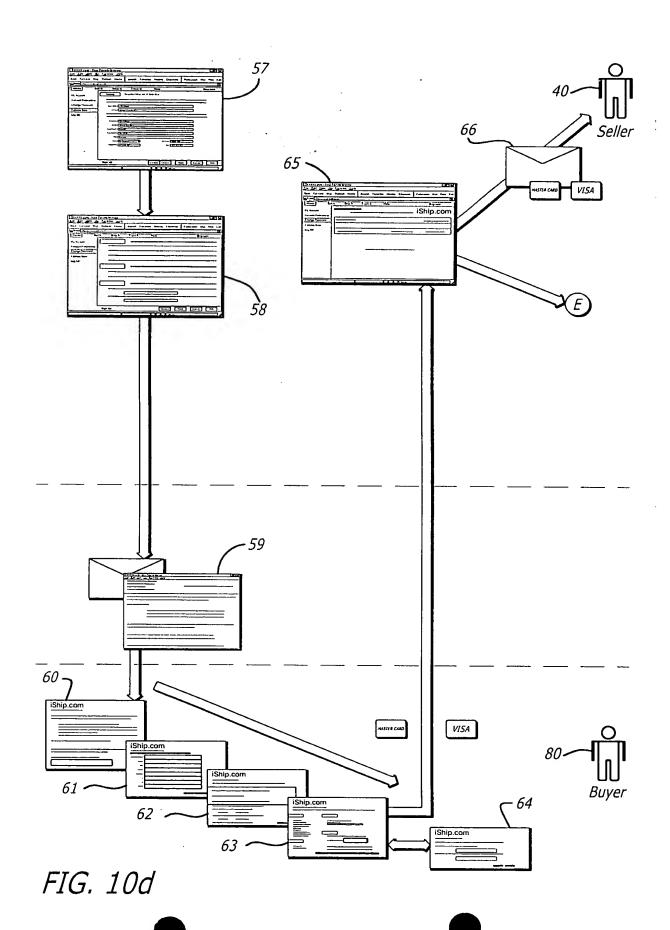
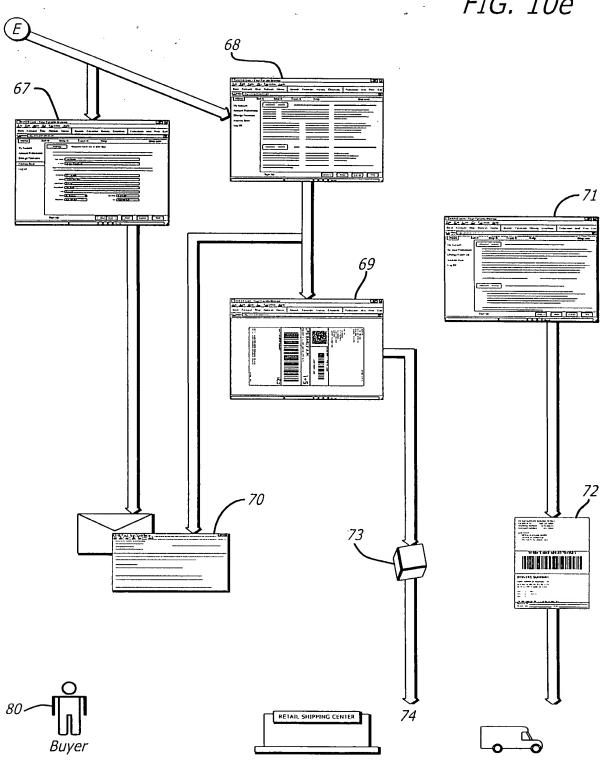


FIG. 10e



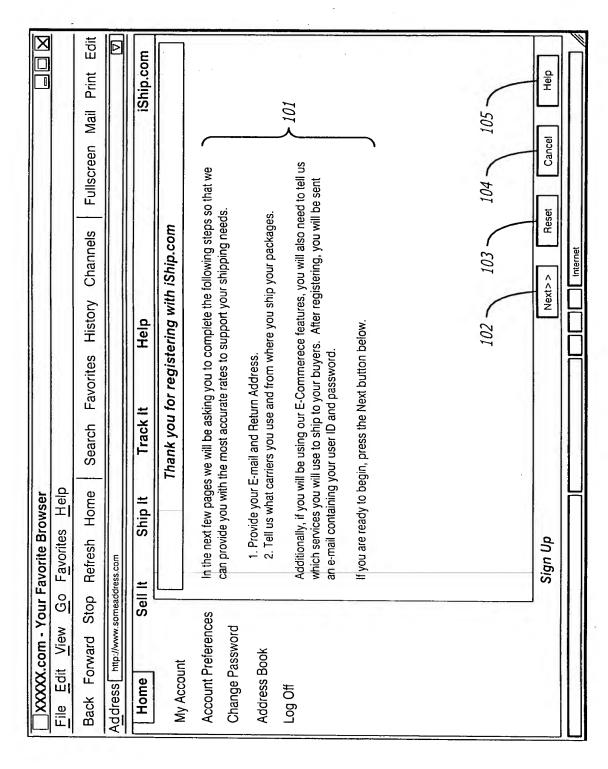


FIG. 11

XXXXX.com - Your Favorite Browser	
File Edit View Go Favorites Help	
Back Forward Stop Refresh Home	Search Favorites History Channels   Fullscreen Mail Print Edit
Address http://www.someaddress.com	
Home Sell It Ship It	Track It Help iShip.com
My Account Address R	Required fields are in Bold Blue.
es S	Enter your full name the way you would like it to appear on your package shipping label. Ship.com will send shipping and tracking messages to the e-mail address you provide.
Change Password Your Name: John Shipper	106
Address Book	jshipper@anyisp.com
Log Off Enter your return a with the USPS. Page	Enter your return address. This should not be a P.O. Box unless you intend to only ship with the USPS. Packages shipped with other carriers cannot be returned to P.O. Boxes.
Company: Any Company	. 108
Street: 1234 N. Main Street	lain Street
Floor/Room: Suite 567	110
Department: Operations	
City: Yourtown	112
State: AL - Alabama	Zip Code: 20002-1001
Telephone: (524) 555-4321	4321 113a Fax: (524) 555-1234 116
	117 102 103 104 105
Sian Up	< < Rack   Next > >
J 1817	Total Canada
	Internet

FIG. 12

XXXXX.com - Your Favorite Browser	le Browser						X
File Edit View Go Favorites	rites <u>H</u> elp						
Back Forward Stop Refresh	Home	Search Favorites History		Channels	Fullscreen	Mail Print	Edit
Address http://www.someaddress.com							
Home Sell It	Ship It	Track It	Help			iShip.com	E
My Account	Location Plea	Please pick your default shipping location.	shipping lo	cation.	1209		
Account Preferences I'll ship Change Password Note: N	p the package fror You must have a l	I'll ship the package from: [Regular pickup at my location $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ Note: You must have a laser printer and UPS Account to ship from this location using iShip compared.	ation Account to	IZIA Ship from thi	——121b	120 Ghio com	120b
Address Book Enter ti	the City, State & Z	Enter the City, State & Zip Code from which you will be shipping if different than your Return Address.	you will be	shipping if dif	ferent than your	Return Addres	Ss
Log Off city:	City: Yourtown	Stat	State: AL - Alabama	a t D	Zip Code:	Zip Code: 20002-1001	
	/	- 122		(133)	/123b	Ų;	
				PC71 <b>-</b>		124	
17.6							
			102~				
Sign Up	Uρ	×	< < Back Next> >	>> Reset	et Cancel	Help	
				Internet			
							1

FIG. 13

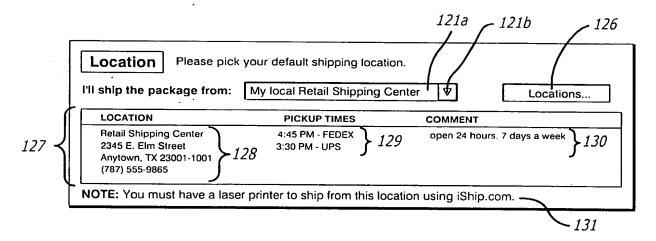


FIG. 14

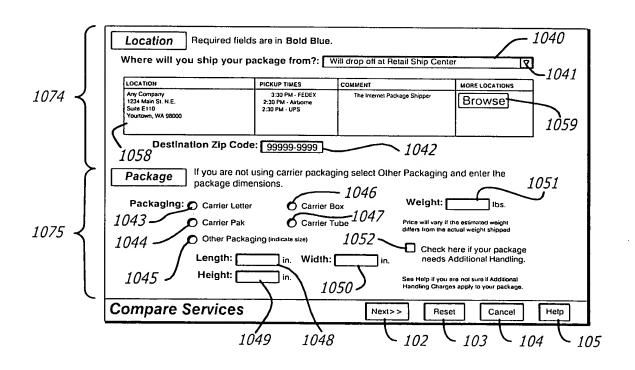


FIG. 15

					145			
	Ship It	My Account  Account Preferences Shipping Tell us if you want to ship your UPS packages using iShip.com  Account Preferences If you have a laser printer or ink/bubble jet printer either A) ship your UPS packages at retail shipping center or B) have your own UPS account you can use iShip.com to process your packages and print your labels. Select below how you would like to process your UPS packages.	Address Book  Log Off  Log Off  143  Log Off  Lo	the packages off at my local retail shipping center. Please set my default Shipping  Location to my retail shipping center.	If you have chosen to ship your UPS packages with iShip.com using your own UPS account, you will be notified by e-mail when UPS has activated your account for Internet based shipping. This typically takes two business days.	707	Sign Up <>Back Next>> Reset Cancel Help	

FIG. 16

XXXXX.com - Your Favorite Browser	avorite Browser						
File Edit View Go	Favorites Help						
Back Forward Stop	Refresh Home	Search Favorites	rites History	Channels	Fullscreen 1	Mail Print	Edit
Address http://www.someaddress.com	ress.com						
Home Sell It	lt Ship It	Track It	Help			iShip.com	E
My Account Account Preferences	E-Commerce If you sell your pi iShip.com can of	E-Commerce If you sell your products using online auctions, classified services or your own Web Site iShip.com can offer you a way to not only show your Buyers what they will pay for shipping.	auctions, classi only show your b	fied services or 3uyers what th	your own Web Sey will pay for sh	site ipping,	
Change Password	but also automat	but also automate the entire post-sale process	process			٠	
Address Book	We will help you Buyer's shipping	We will help you notify the Buyer of the total sale price - including shipping, getting the Briver's shipping selections perfine the shipping address and even collections credit card	ne total sale price	e - including sh	ipping, getting the	ie Sard	•
Log Off	information for yo	information for you to process. We can also let you add your business's handling charges without having to calculate percentages or subtotals. We do the work for you.	an also let you a es or subtotals.	dd your busine We do the wol	ss's handling ch k for you.	arges	•
	To setup your Se	To setup your Selling Preferences you will need to do only three easy steps:	u will need to do	only three eas	y steps:		工
	1. Select the the the services 2. Select how	Select the services you will use to ship your products. The Buyers will see only the services you select. Select how your shipping charges are displayed. Is your shipping included in the	to ship your pro	oducts. The Bu	yers will see only bing included in t	. He	
	3. Select what to pay. We	sale; Do you charge for nationing; We will make sure the price is right.  3. Select what kinds of payment you accept. We will find out how the Buyer is going to pay. We will even collect credit card information for you to process.	lg: we will rilal ou accept. We a dit card informa	will find out hovition for you to p	ie is right. w the Buyer is go process.	iug	
	You can set these Otherwise, press	You can set these preferences up now or later, but if you would like to do it now, press Continue. Otherwise, press Finish to complete registration.	v or later, but if	you would like	to do it now, pres	ss Continue.	
		152 —	Continue>>	$\bigcap$ 152			
	Sign Up		< <back fir<="" td=""  =""><td>Finish Reset</td><td>et Cancel</td><td>Help</td><td></td></back>	Finish Reset	et Cancel	Help	
				Internet			

FIG. 17

					*	155				
DXXXXX.com - Your Favorite Browser   Elie Edit View Go Favorites Help   Back Forward Stop Refresh Home   Search Favorites History Channels   Fullscreen Mail Print Edit	Home Sell It Ship It Track It Help iShip.com	My Account	Account Preferences Congratulations! You are now a registered member of iShip.com	Change Password Your user ID and Password will be e-mailed to you.	Address Book  Below is a Summary of the information you have provided. If you need to change any of this information in the future, you can change it at any time by selecting Preferences in one of the main areas (Home, Sell It or Tracking It).	Address: John Shipper John Shipper Regular pickup at my location jshipper@anyisp.com Any Company 1234 N. Main Street Suite 567 Operations Yourtown, AL 2002-1001 (524) 555-4321	If you are experiencing any problems, please contact technical support by clicking here.	Click Close to Log On to iShip.com for the first time.	Sign Up	

FIG. 18

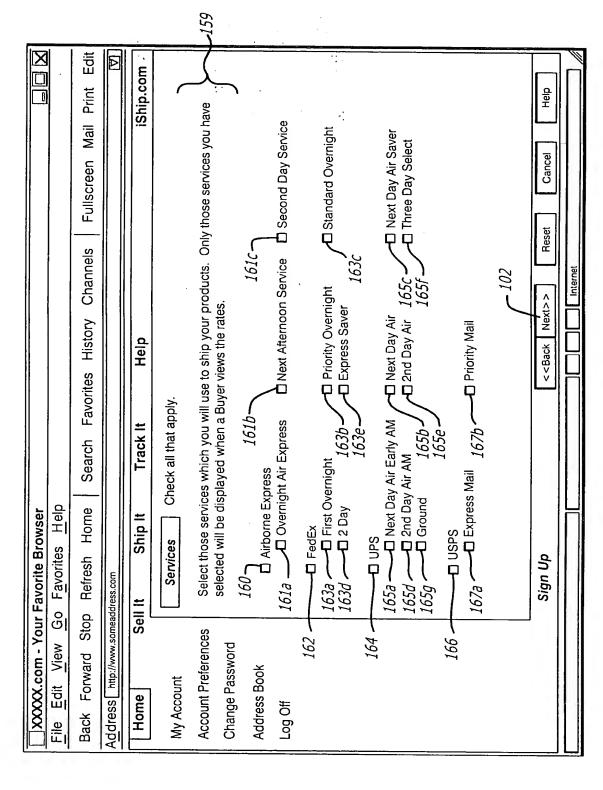


FIG. 19

XXXXX.com - Your	Our Favorite Browser				
1 - 1	Favorites Help				
Back Forward Stop	Refresh Home	Search Favorites	ites History Channels	Fullscreen Mail	Print Edit
Address http://www.someaddress.com	ddress.com				Δ
My iShip Price It	Ship It	Track It	Account Info	Help	
My Pricing Price a Package Address Book	Services Check all that apply. Select those services which you will use to ship your prosected will be displayed when a Buyer views the rates.	Check all that apply. ices which you will us isplayed when a Buye	Services Check all that apply.  Select those services which you will use to ship your products. Only those you have selected will be displayed when a Buyer views the rates.	Only those you have	
My Selling Create Links Request Buyer Info	☑ Airborne Express	s ir Express	☑ Next Afternoon Service	e 🛭 Second Day Service	1
Price Preferences Log Off	図 FedEx 図 First Overnight 図 2 Day		☑ Priority Overnight ☑ Express Saver	☑ Standard Overnight	
	図 UPS 図 Next Day Air Early AM 図 2nd Day Air AM 図 Ground		☑ Next Day Air ☑ 2nd Day Air	즈 Next Day Air Saver 즈 3 Day Select	
<b>5</b> V 1	☑ USPS ☑ Express Mail		☑ Priority Mail	☑ Parcel Post	
	Pricing Preferences			Next>> Cancel	Help
			Internet		

FIG. 20

XXXXX.com - Your Favorite Browser	
File Edit View Go Favorites Help	
Back Forward Stop Refresh Home   Search Favorites History Channels	Fullscreen Mail Print Edit
Address http://www.someaddress.com	Δ
Home Sell it Ship it Track it Help	iShip.com
My Account 170 Select how you want to display your Buyer's shipping charges-	691
Account Preferences $1/1$ Buyer pays actual shipping charges. No rates are displayed, only services available.	available.
Change Password 1727 Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Briver. Check all that apply	o the shipping
Address Book 173 — Add Percentage of Shipping Cost 774	
177 Add iShip.com Service Fee	
Payment Select what Payment Methods you will accept from the Buyer.	
d information to be collected and passed c	/our process.
1/90 1/90 $1/90$ Personal Che	I/9d Cashiers check
MasterCard Discover	
$179e$ $\sim$ $179f$ $179g$ $\sim$ $179f$ Collect credit card information so that I can process it myself	is it myself
180	
152	
Sign Up Sign Up	Cancel Help
Internet	

FIG. 21

XXXXX.com - Your Favo	Your Favorite Browser							
G	Favorites Help							
Back Forward Stop Re	Refresh Home	Search	Favorites	History	Channels	Fullscreen	Mail P	Print Edit
Address http://www.someaddress.com	com							Δ
My iShip Price It	Ship It	Track It		Account Info		Help		
My Pricing	Charges	elect how you w	ant to display y	our Buyer's	Select how you want to display your Buyer's shipping charges.	_		
Price a Package	O Item cost inc	ludes shipping (	charges. No rat	es are displ	O Item cost includes shipping charges. No rates are displayed, only services available.	s available.		
Address Book	O Buyer pays	Buyer pays actual shipping charges.	harges.					
My Selling	<ul><li>Buyer pays s Total display</li></ul>	shipping and added to the Buyer.	Buyer pays shipping and additional charges. Sel Total displayed to the Buyer. Check all that apply.	Select charpply.	Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Buyer. Check all that apply.	to the shipping		
Create Links	□ Add	Add Percentage of Shipping Cost	hipping Cost		%			
Request Buyer Info	D Add i	Add Fixed Handling Charge		8	ı <b>-</b>			
Price Preferences	□ Add i	Add iShip.com Service Fee	e Fee		I			
IIO BOT								
	Payment S	elect what Paym	nent Methods ya	u will accep	Select what Payment Methods you will accept from the Buyer.			
	Indicate if you want Check all that apply.	vant credit card pply.	information to b	e collected	Indicate if you want credit card information to be collected and passed on for your process. Check all that apply.	r your process.		
	✓ Visa	D	American Express	D	Personal Check	Cashier's check	heck	
27.5	MasterCard     MasterCard	ard 🖂	Discover	<u>D</u>	Money Order			
	/	Callect cred	iit card inform	nation so t	☑ Collect credit card information so that I can process it myself.	ess it myself.		
					/	181		
Pri	Pricing Preferences	seou			< < Back Save	/e Cancel		Help
					Internet			Γ
							-	

FIG. 22

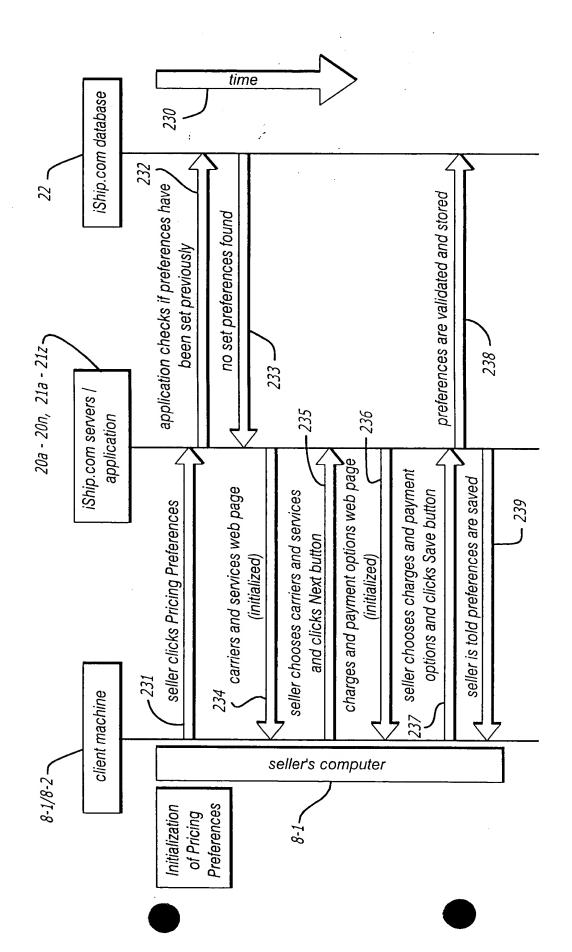


FIG. 23

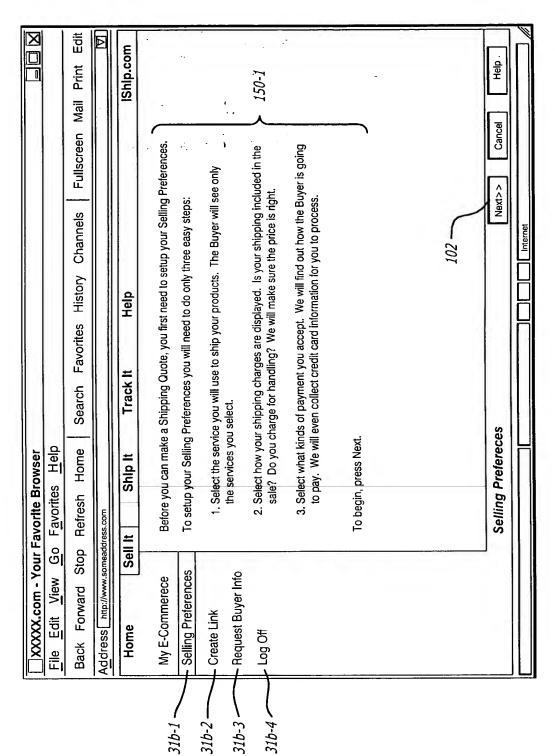


FIG. 24

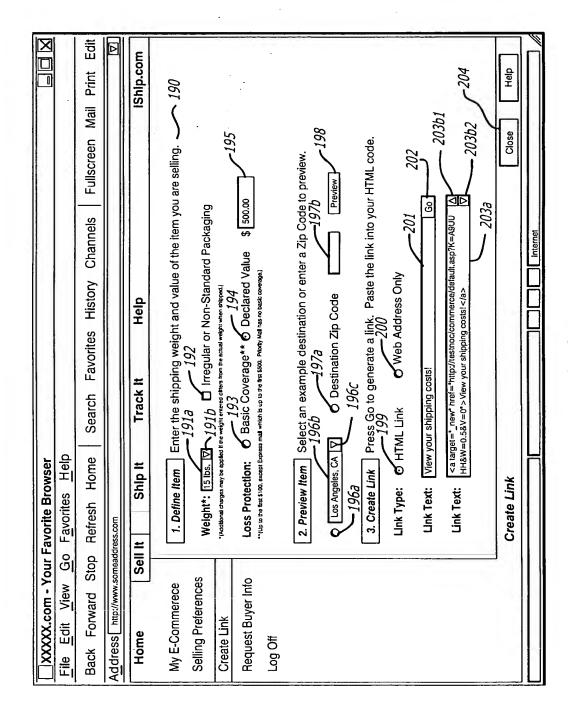


FIG. 25

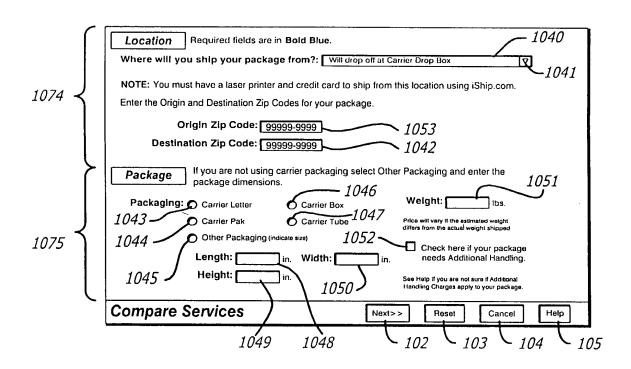
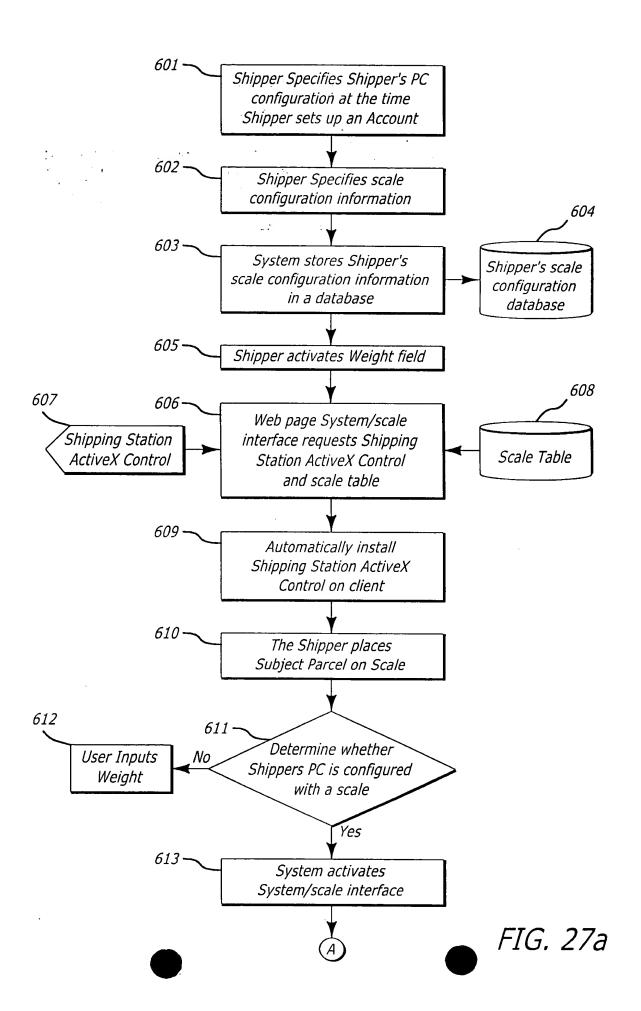
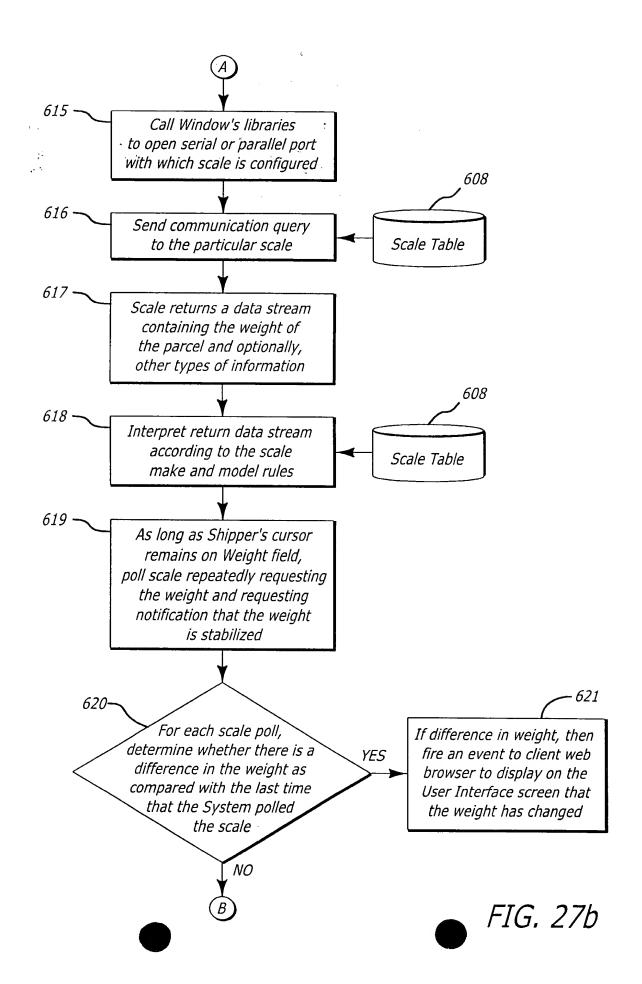


FIG. 26





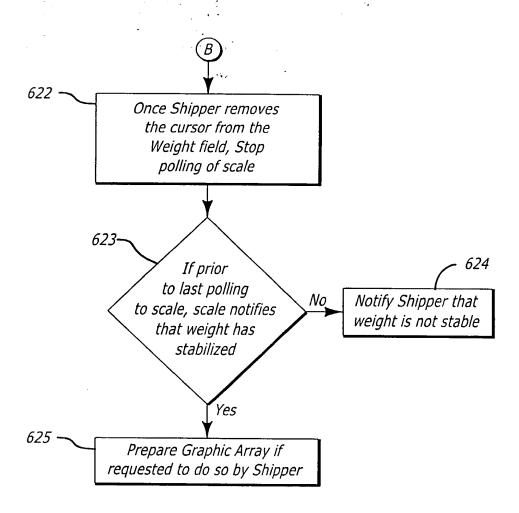
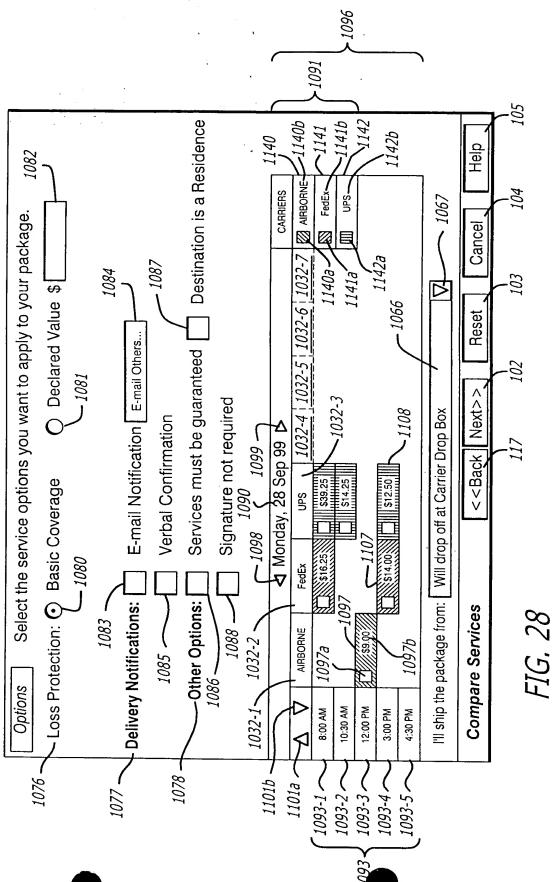


FIG. 27c



XXXXX.com - Your Fa	/our Favorite Browser
File Edit View Go	Favorites Help
Back Forward Stop	Refresh Home   Search Favorites History Channels   Fullscreen Mail Print Edit
Address http://www.someaddress.com	ess.com
My iShip Price It	Ship it Track it Account Info Help
My Pricing Price a Package	1. Define Item Enter the shipping weight and value of the item.
Address Book	Weight*: [10 lbs.   ▽
My Selling Create Links Request Buyer Info	Loss Protection:
Price Preferences Log Off	2. Preview Item Select an example destination or enter a Zip Code to preview.
	⊙ (Select One) ∇ O Destination Zip Code
	3. Create Link Press Go to generate a link. Paste the link into your HTML code.
	Link Type:
	Link Text: Click here to use iShip.com to view your shipping charges. Go
	Link Text: <a href="http://iship.com/commerce/default.asp? △ K=A6V1XZ8W=108V=08H=0" target="_new">Circk here to use</a>
	Create Link
	Internet

FIG. 29

XXXXXX.com - Your Favorite Browser	X
File Edit View Go Favorites Help	
Back Forward Stop Refresh Home   Search Favorites History Channels   Fullscreen Mail Print	nt Edit
Address http://www.someaddress.com	Δ
iShip. com Affiliate Logo	DI
Copy and Paste Your Estimate	
Congratulations! Your unique hyperlink is below. This link will allow your buyers to accurately estimate their shipping charges.	
•	-3:(-3:
<a href="http://iship.com/Sellit/buyer.asp?"> A nref="http://iship.com/Sellit/buyer.asp? pid=1429b0d0abc411d39f8000902789280b"&gt; Vour shipping charges.</a>	
To use the link, copy the entire text from the box above and paste it into your, item description. $\sim 216$	
< < Return to Service Options Done	
Save your selling preferences and create hyperlinks faster. <u>Register</u> with iShip Personal Shipper today! <u>Linki</u> Ship Sell it to your Web site!	
Having trouble? Click here for help Ouestions or comments about iShip.com? iShip.com Piwacy Policy	K

FIG. 30

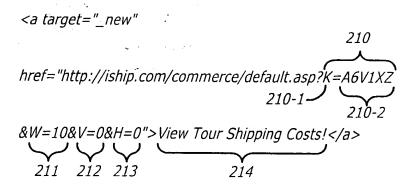


FIG. 31

<a href="http://iship.com/Sellit/buyer.asp?

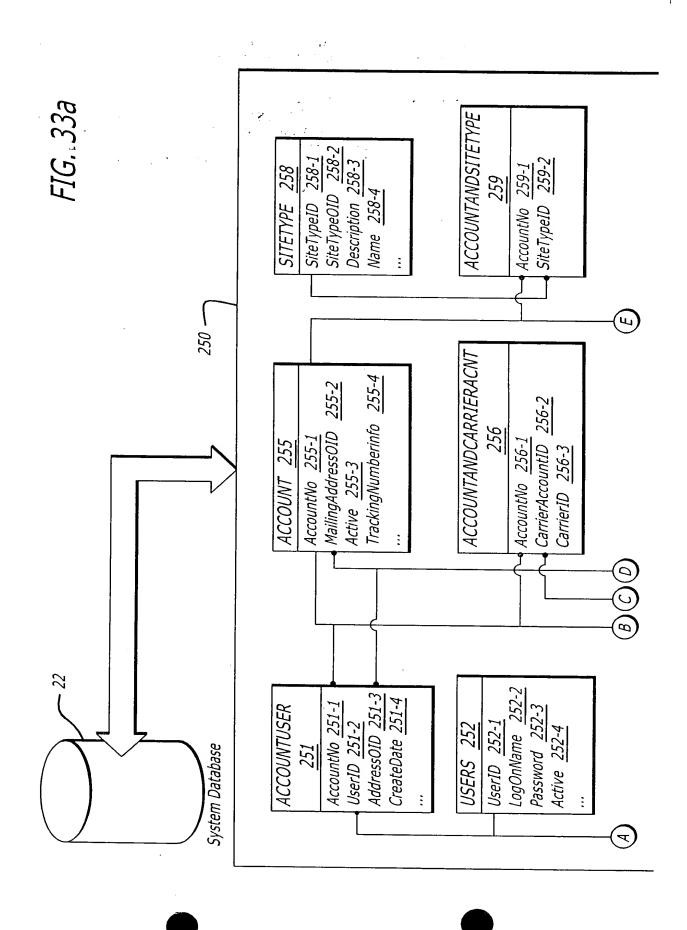
pid=f429b0d0abc411d39f8000902789280b"

220

>Click here to use iShip.com to view your shipping charges.</a>

214

FIG. 32



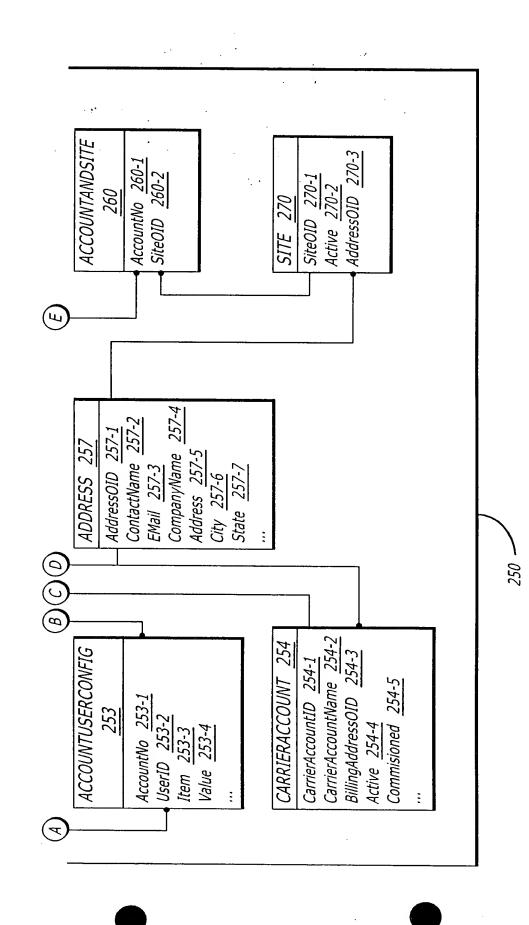


FIG. 33b

V - mon YYYYYY	No.	Our Favorite Browser	Browser								X
File Edit	View	Go Favorites	tes Help								
1 4			I	Search	Favorites	History	Channels	Fullscreen Mail	Mail	Print	Edit
Address	tp://www.som	ntip://www.someaooress.com									
				Computers F	Computers Hardware Notebooks General	Seneral					ÞI.
	Description	Starts at Quantity Time left Started Ends	\$20.00 1 6 days, 11/29/99,	\$20.00 1 6 days, 1 hours + 11/28/99, 18:16 29 PST 12/09/99, 18:16 29 PST		First bid # of bids Location (mail this auction to	# of bids \$20.00  # of bids 0 (bid history)(with emails)  Location Deer Harbor, WA  (mail this auction to a triend)  request a gift alert)	verrail <u>s)</u> WA			
		Seller (Rating)		danc-orcas (1) view comments in sellers Fee	dback Profile) (view s	eller's other auction	danc-orcas (1) (wew comments in seller's Feedback Profile) (view seller's other auctions) (ask seller a quesilon)	<u>ن</u> ا			
301	Bid	Figh bid	:								
		Payment Shipping	Money Ord Seller ship charges.	rder/Cashiers Checke os to home country c	s, See item description inly. See item descrip	n for payment me'	Money Order/Cashiers Checks, See item description for payment methods accepted. Selter ships to home country only. See item description for details, See item description for shipping charges.	guiccin			
		Update item		this item has receive	Seller: If this item has received no bids, you may revise it.	vise it.				•	
	Selle	r assumes all res ency is U.S. Dolla	sponsibility for lis ars (S) unless oth	sting this item. Y herwise noted.	on should contac	t the seller to	Seller assumes all responsibility for listing this item. You should contact the seller to resolve any questions before bidding. Currency is U.S. Dollars (5) unless otherwise noted.	ns before bidding.			Γ
					Description						_
302		This is about 8 y about 1 Meg. of all shipping cost money order onl of funds.	rear old compute memory in it with is. Click here to ly. Sorry, I've be	er with a gas plas h a 20Meg hard use iShip.com to en burned by be	sma display. It ha drive. It runs fine o view your shippi ersonal check pro	s a 286 mothe although it is ng charges. I mises. Unit w	This is about 8 year old computer with a gas plasma display. It has a 286 motherboard and runs dos 3.3. It has about 1 Meg. of memory in it with a 20Meg hard drive. It runs fine although it is obviously very slow. Buyer pays all shipping costs. Click here to use iShip.com to view your shipping charges. Payment is by cashiers check or money order only. Sorry, I've been burned by personal check promises. Unit will ship within 48 hours of receipt of funds.	os 3.3. It has r. Buyer pays iers check or urs of receipt			-
					Bidding						
			286 L	unchbox Comp	286 Lunchbox Computer/Plasma Display (Item #210636790)	ау (нет #21063	(96790)				ব
							Internet				

FIG. 34

## Enter your Zip Code and other options, then click Get Rates --• The Zip Code where the item would be delivered is: 80302 I want the service to have a guaranteed delivery time: Shipping services and rates provided by iShip.com. The Internet Package Shipper • The delivery address for the item would be: • Business 312 • Residence 313 O Yes 314 O No 315 Click the 'Back' on your browser to return to item page. The Internet Package Shipper iShip. com

FIG. 35

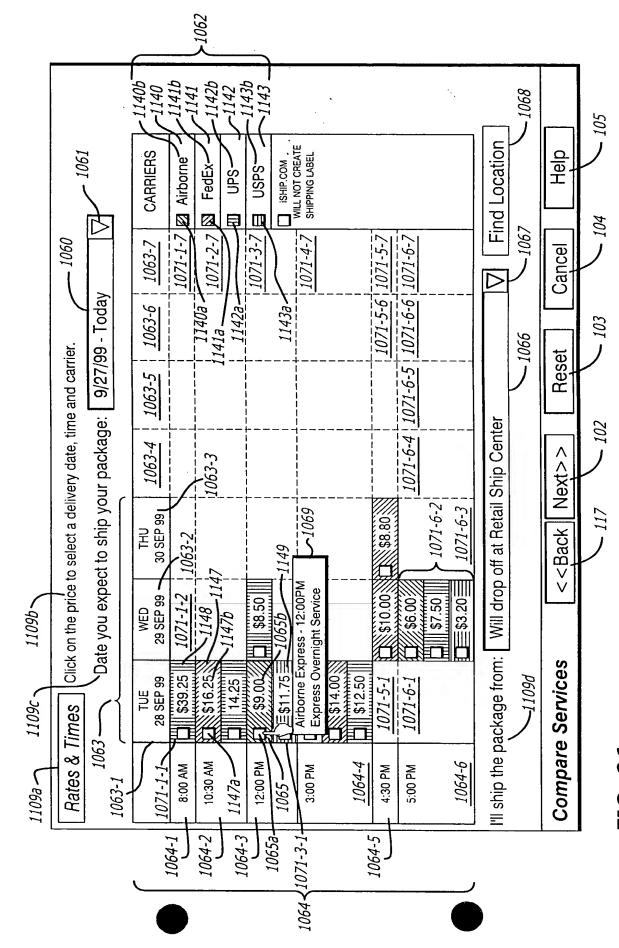


FIG. 36a

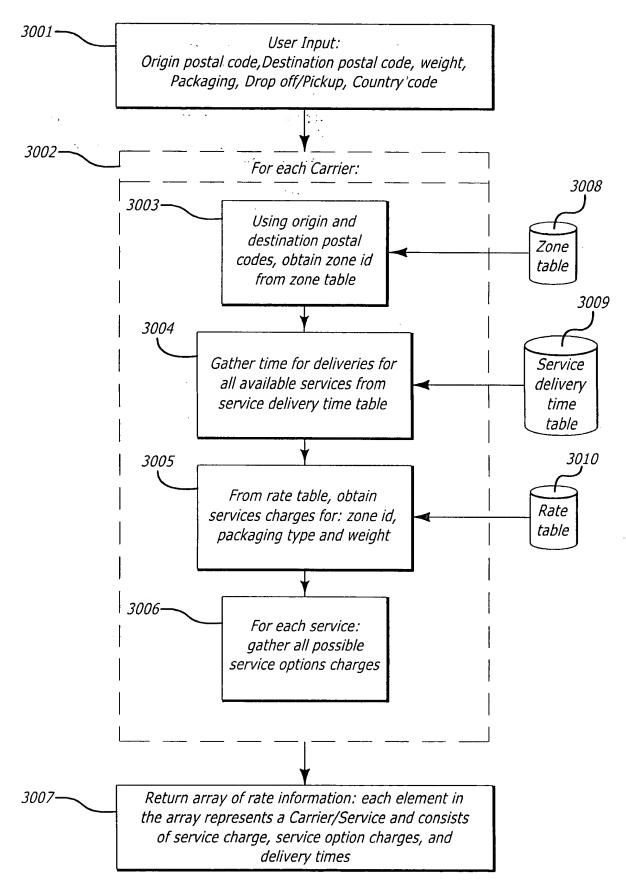
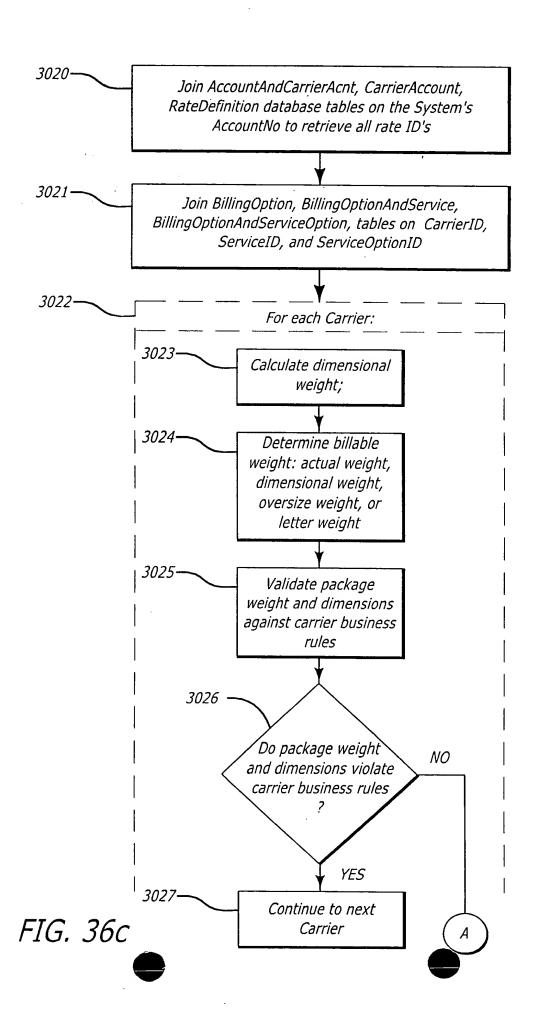


FIG. 36b



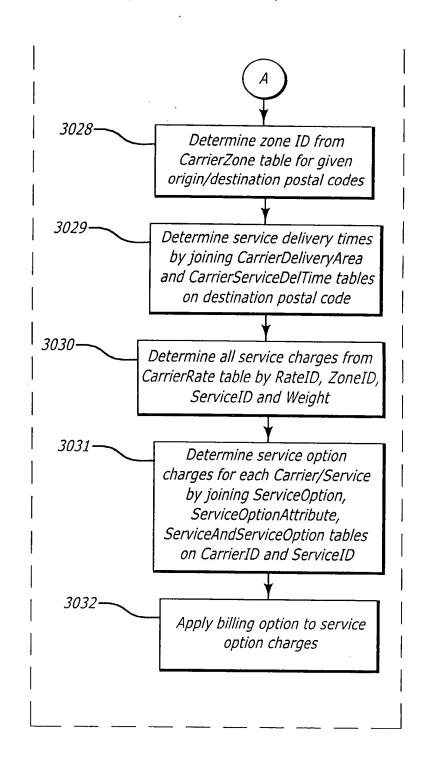
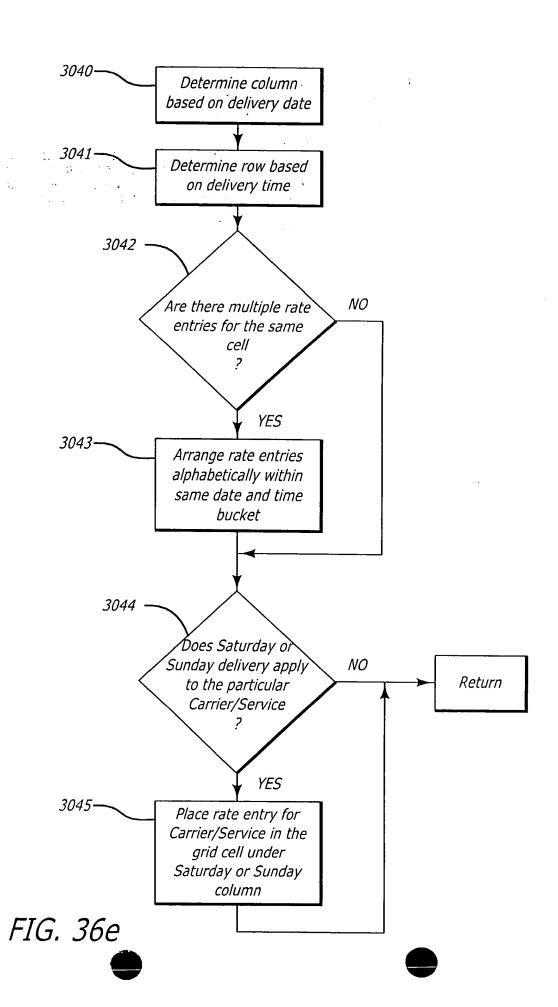


FIG. 36d



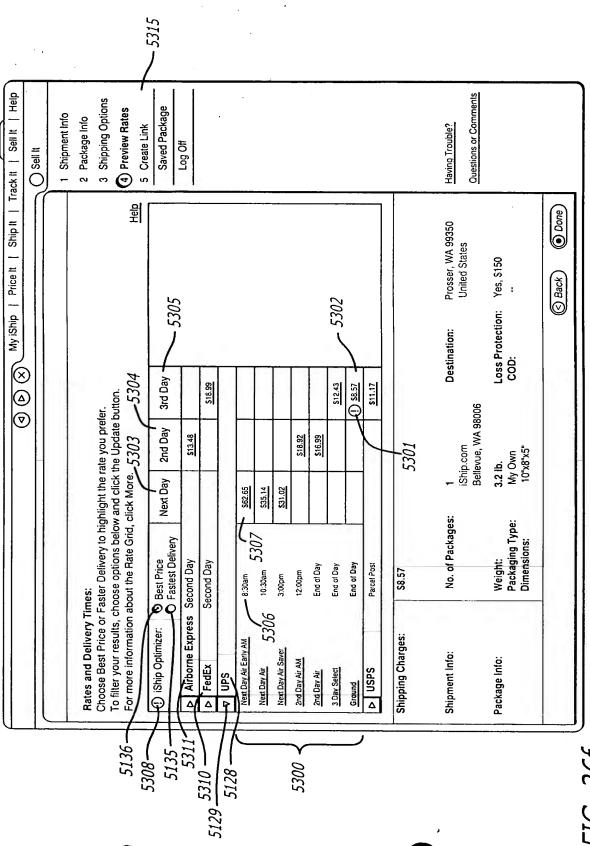


FIG. 36f

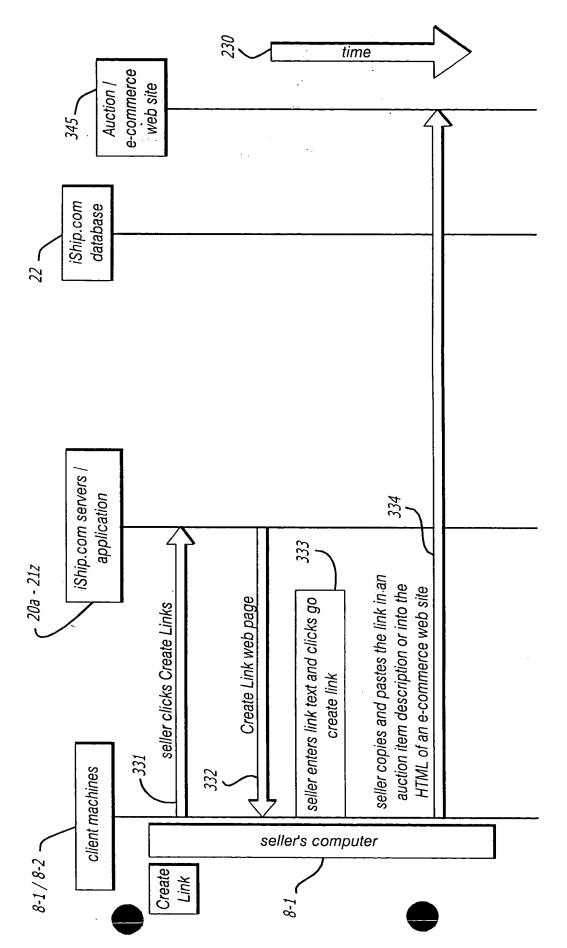
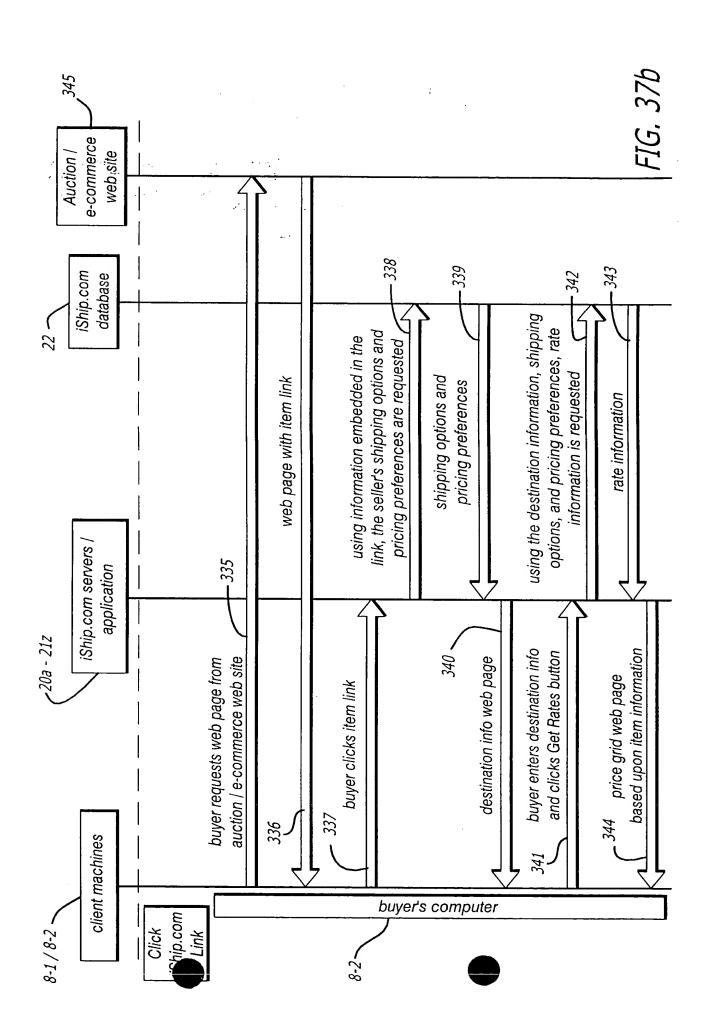


FIG. 37a



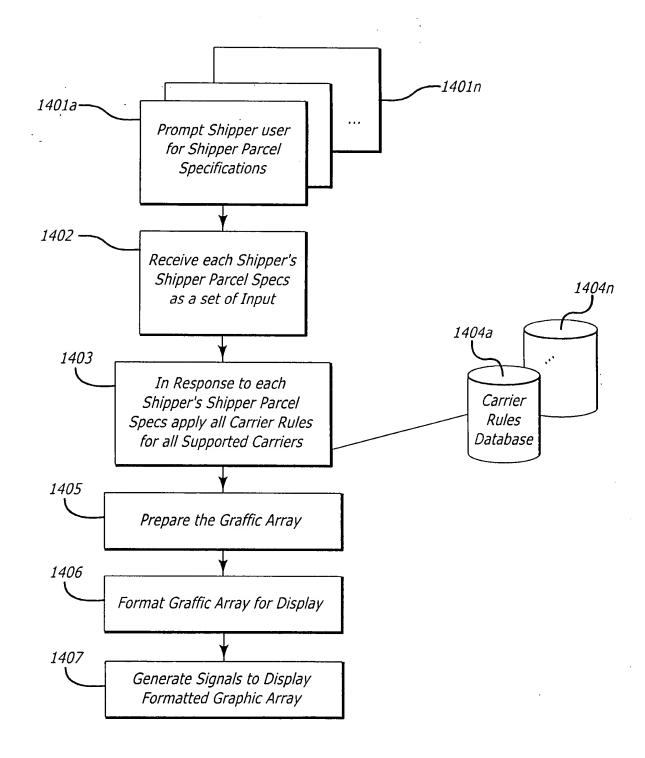
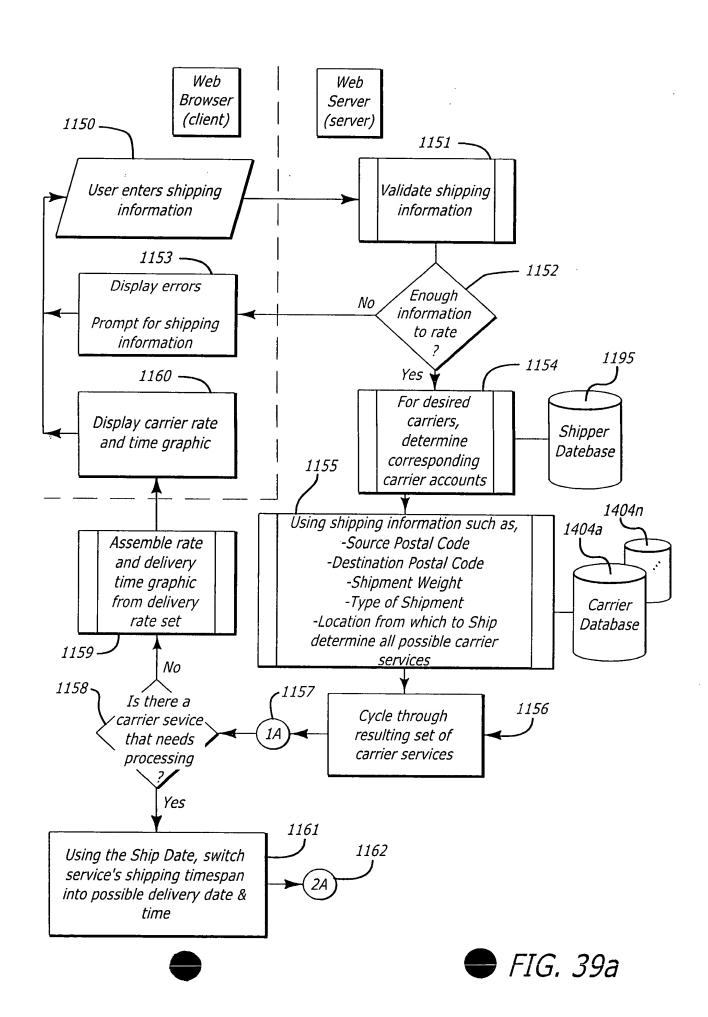
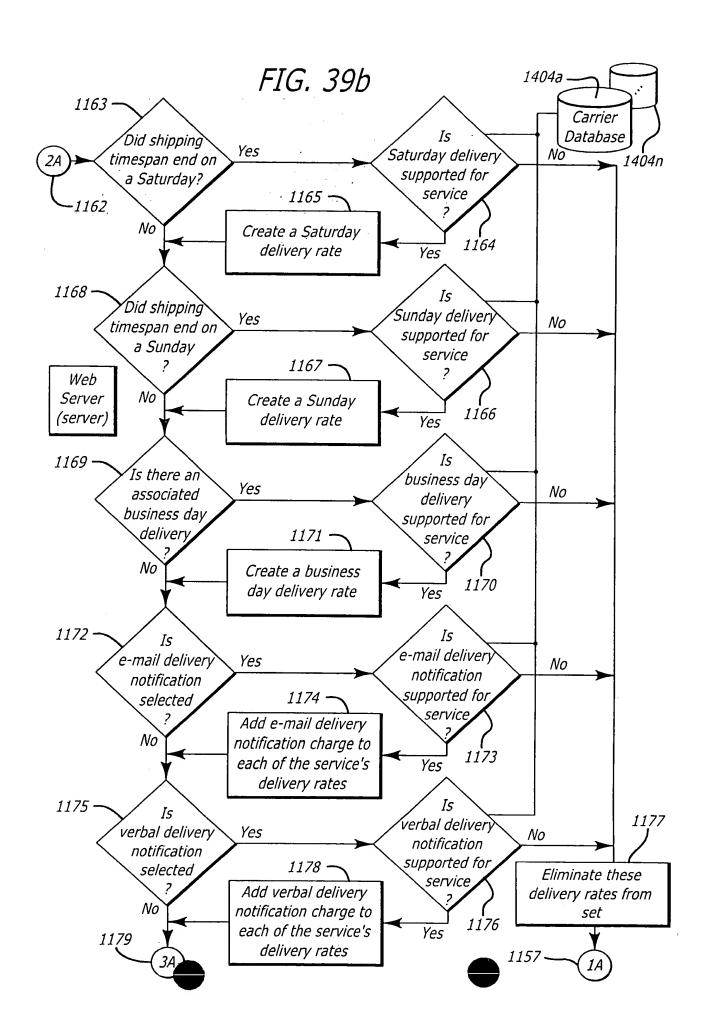
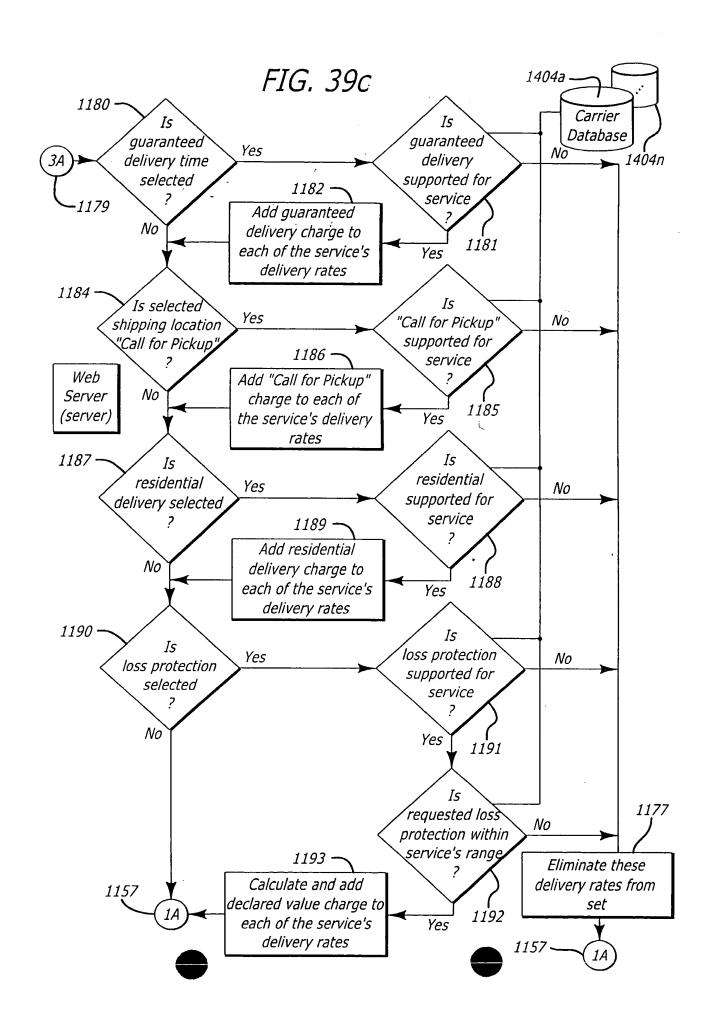


FIG. 38







iShip. com	O U			,		·
The Internet Package Shipper	s Shippe	_				
RATES & DELIVERY TIMES - Place cursor over square next to the rate to view carrier and service.	ES - Place c	ursor over square nex	d to the rate to view o	arrier and service.		
TI 12 NC	THU 12 NOV 98	FRI 13 NOV 98	MON 16 NOV 98	WED 18 NOV 98	Carriers	
10:30 AM IS \$52.25	2.25				Z Airborne	
12:00 PM		\$29.35			FedEx     FedEx	7320
3:00 PM 🔼 \$40:10	01.0				□ UPS	
5:00 PM		\$21.25	\$16.40	82.28	B USPS	
			V USPS Priority Mail	aii		١
Enter your Zip C	ode a	nd other op	otions, the	Enter your Zip Code and other options, then click Get Rates		
• The Zip Code where the item would be delivered is: 80302	here th	e item would	d be delivere	ed is: 80302		
The delivery address for the item would be:	dress fo	or the item w	ould be:			
<ul><li>Business</li></ul>	O Residence	dence				
<ul> <li>I want the service to have a guaranteed delivery time:</li> </ul>	ce to ha	ave a guaran	teed deliver	y time:		
O Yes	о О					
Click the "Back" on your browser to return to item page.	er to return to	i tem page.		Get Rates	deH sa	
Shipping services and rates provided by iShip.com. The Internet Package Shipper	ovided by ISF	ip.com. The Internet	Package Shipper			

FIG. 40

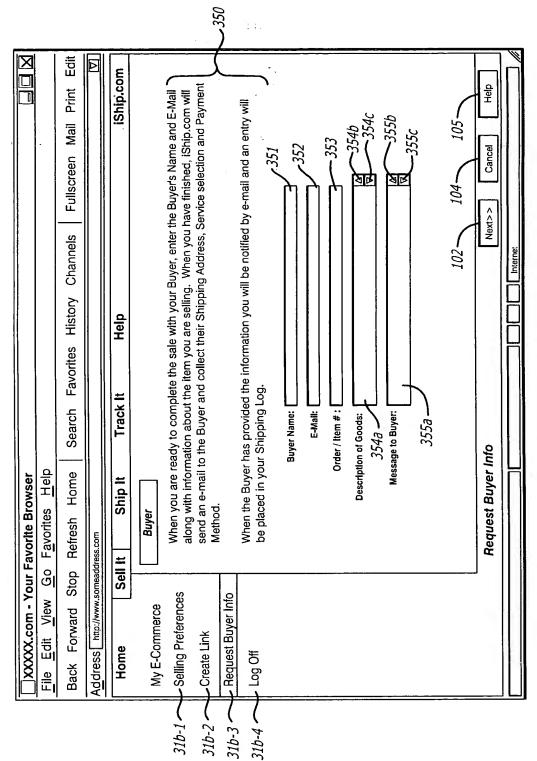


FIG. 41

XXXXXX.com - Your Favorite Browser
File Edit View Go Favorites Help
Back Forward Stop Refresh Home   Search Favorites History Channels   Fullscreen Mail Print Edit
Address http://www.someaddress.com
Home Sell It Ship It Track It Help IShip.com
My E-Commerece Item Enter the shipping weight and value of the item.
Selling Preferences Welght*: 15 lbs. 174-2 20. 2 Inregular or Non-Standard Packaging
Create Link  Create Link  Create Link
lue \$ 500.00
Log Off
Costs Enter costs displayed to the Buyer.
Until your Buyer selects the service by which they want the item shipped, they (and you) may not be aware of the total amount you are owed. By entering the cost of the item being sold, the Buyer will be displayed the total of the item Cost and Shipping Charges.
Show total of the Item Cost and Shipping Charges Item Cost: \$ 500.00
J363
When you are ready to send an e-mail to your Buyer requesting their shipping information, click Send.
$\int_{117} \int_{365} \int_{104} \int_{105}$
Request Buyer Info
Internet

FIG. 42

Shipping information for item #1234567890 -Message (Plain Text)	X
Reply Reply to All Forward Print Flag Delete Font ?	
<u>File Edit View Insert Format Actions Help</u>	_
From: iShip@iship.com 370 Sent: Fri 12/3/99 2:48 PM	
To: John@iship.com — 352 —— 353	
Co:	
Subject Shipping information for item #1234567890	
John Shipper has requested that you provide shipping information so that a package can be sent to you. Here is a copy of your transaction	Δ
* TO: Joe Buyer351	
* FROM: John Shipper375	
* REF: 1234567890	
* Description: Packet of Information 354a	
To respond to this e-mail and provide the information requested, click on the link below and follow the on-screen instructions:  372-1	
> https://iship.com/pub/BuyerProcess.asp?T=MA6V1XZ6TPCDG 372-3	
If your e-mail does nor support hyperlinks, enter the web address above into your web browser.	
DO NOT REPLY DIRECTLY THIS E-MAIL. If you have questions or need technical support, e-mail us at mailto:support@iship.com.	▽

FIG. 43

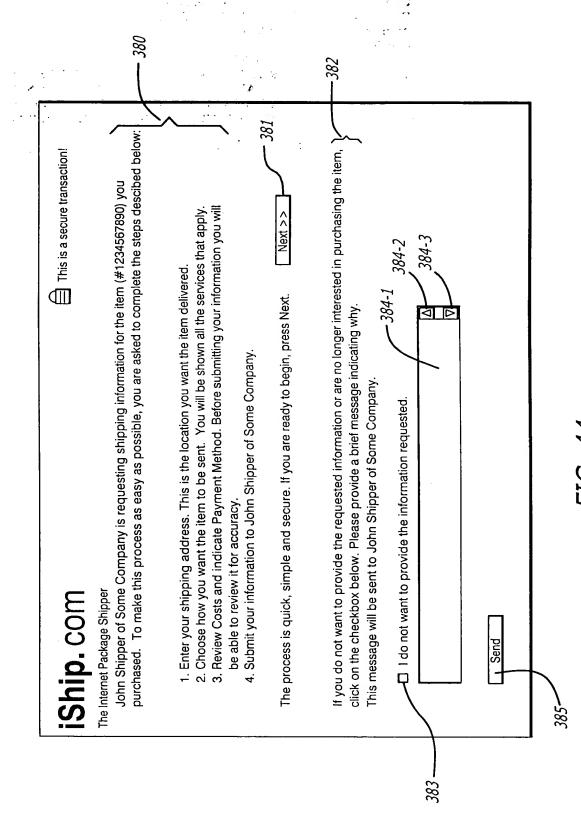


FIG. 44

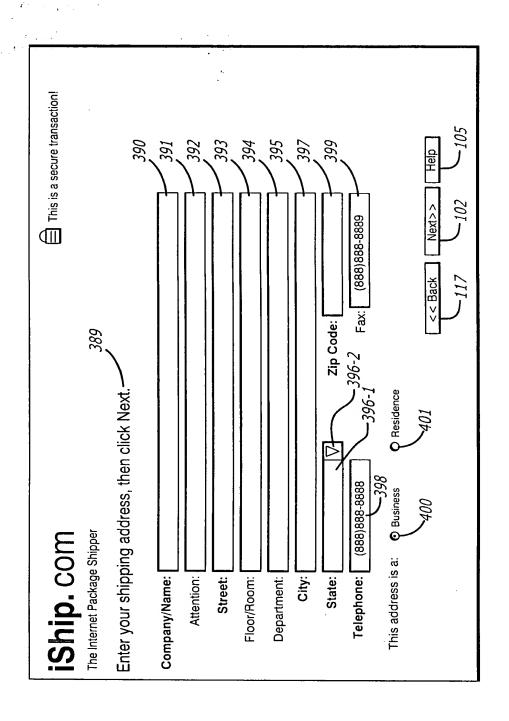


FIG. 45

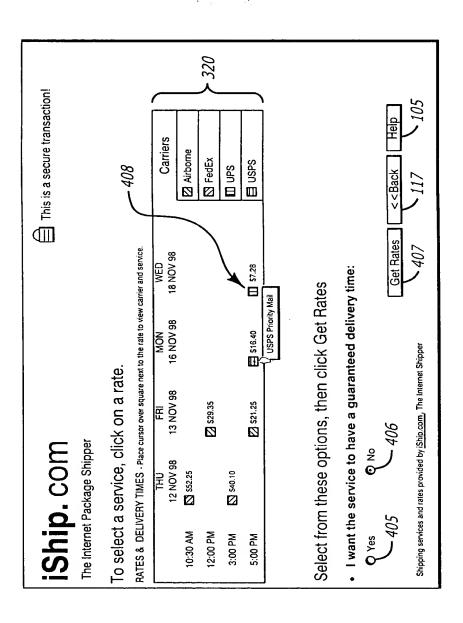


FIG. 46

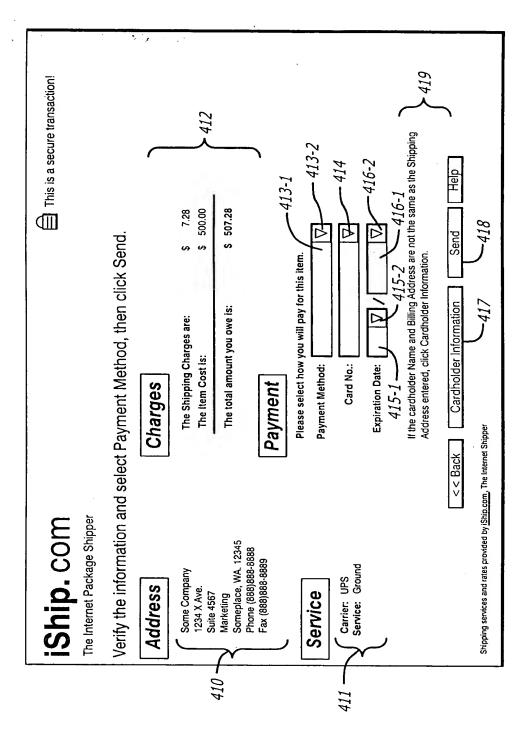


FIG. 47

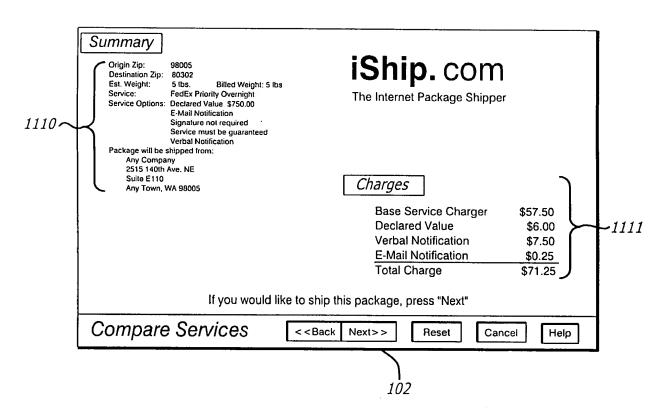


FIG. 48

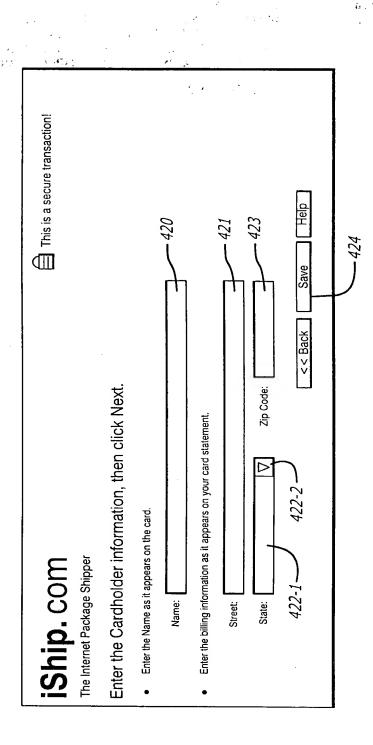


FIG. 49

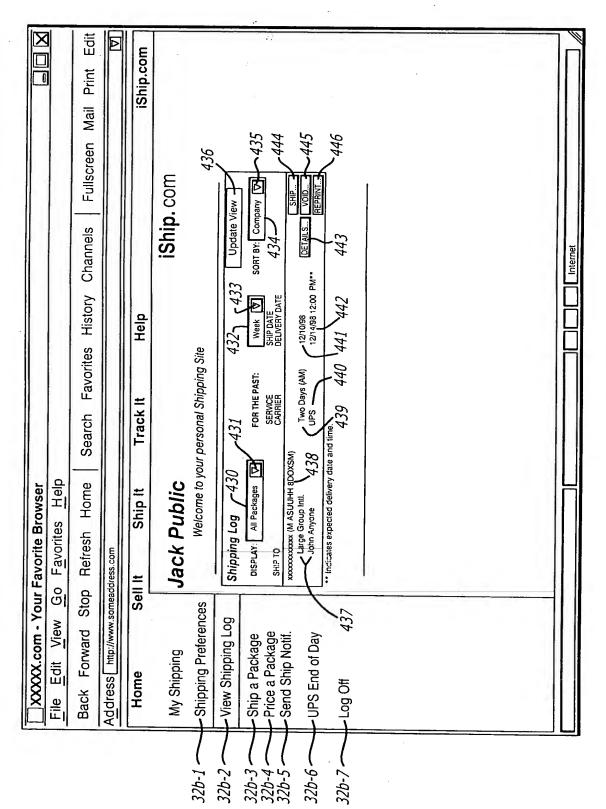


FIG. 50

Shipping information for item #1234567890 -Message (Plain Text)	
Reply Reply to All Forward Print Flag Delete Font ?	
<u>File Edit View Insert Format Actions Help</u>	
From: iShip@iship.com	
To: John@ishlp.com — 375 —— 353	
Cc: 333	
Subject Buyer provided shipping details for item #1234567890	
Joe Buyer has provided shipping and payment information.  To ship the item to your buyer, log into your account at:  425	Δ
> <u>http://iship.com</u> 426	!
Process the package as follows:	
* Log on to iShip.com  * Select the 'Ship It' top menu bar  * Select 'Today's Packages' on the left hand content bar  * Locate the shipping request #1234567890 in the package list  * Click the 'DETAILS' button to review transaction details  * Click the 'SHIP' button to ship the package	
If your e-mail does not support hyperlinks, enter the web address above into your web browser.	
DO NOT REPLY DIRECTLY TO THIS E-MAIL. If you have questions or need technical support, e-mail us at <a href="mailto:support@iship.com">mailto:support@iship.com</a> .	
	▽

FIG. 51

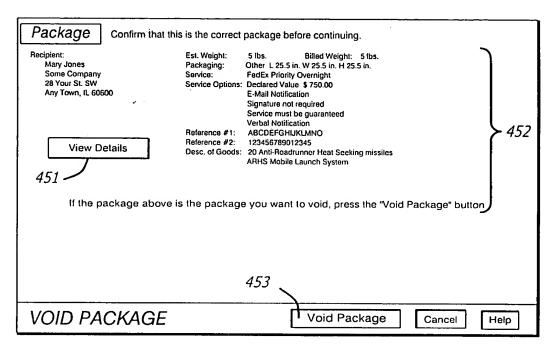


FIG. 52

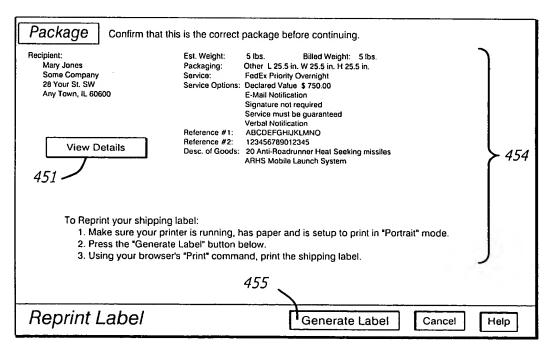
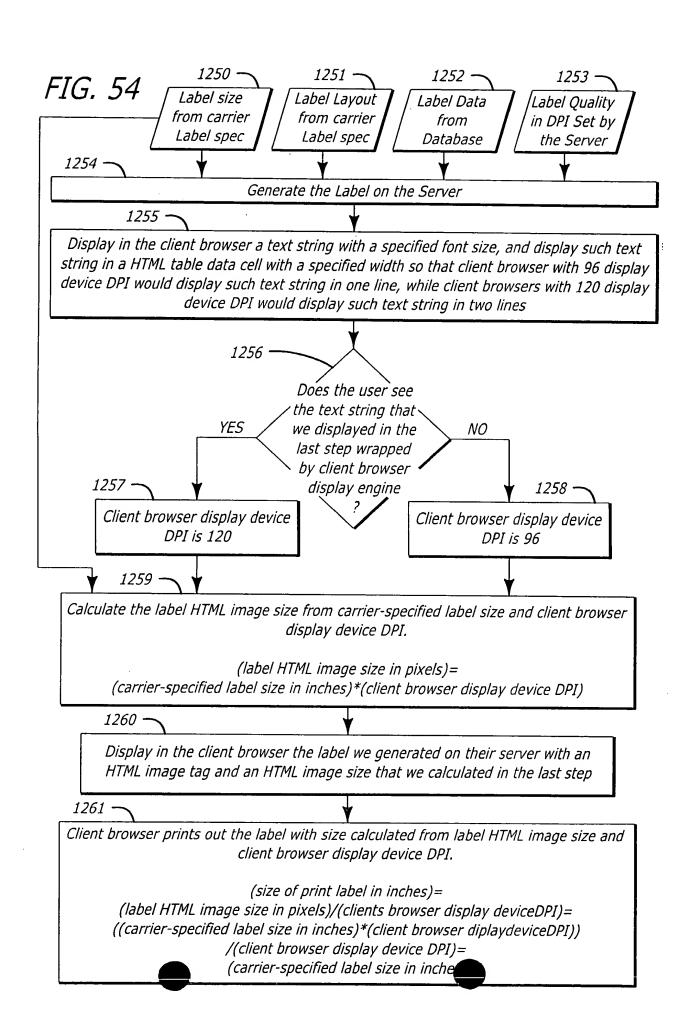
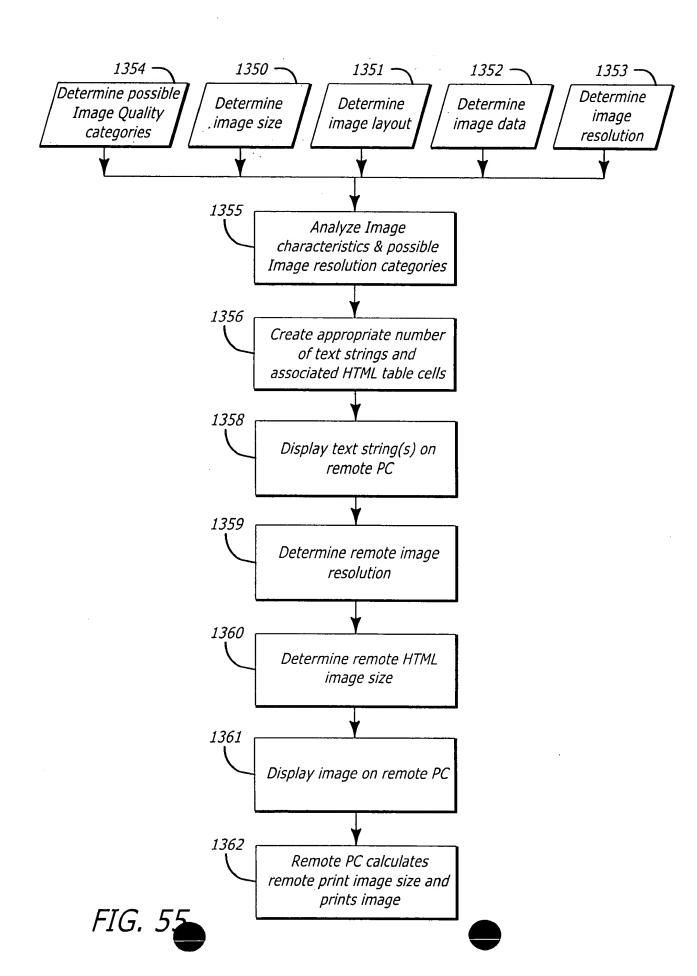
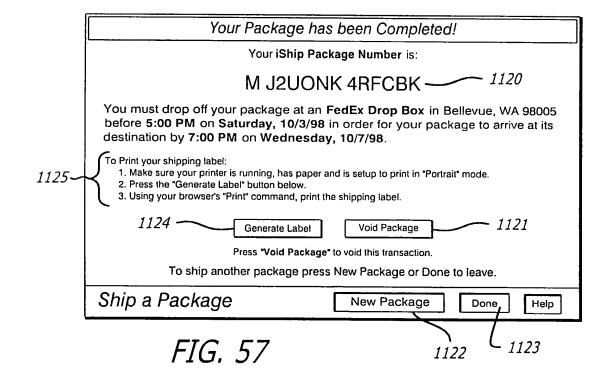


FIG. 53





## Your Package has been Completed! Your iShip Package Number is: M J2UONK 4RFCBK — You must drop off your package at an iShip Center in Bellevue, WA 98005 before 5:00 PM on Saturday, 10/3/98 in order for your package to arrive at its destination by 7:00 PM on Wednesday, 10/7/98. Void Package 1121 Press "Void Package" to void this transaction. To ship another package press New Package or Done to leave. Ship a Package New Package Help Done, FIG. 56 1123 1122



1132

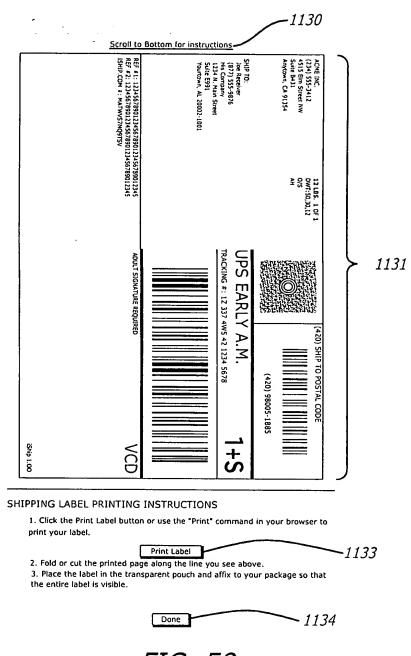


FIG. 58

XXXXX.com - Your Fa	Your Favorite Browser						<u>ני</u>	X D
	Favorites Help							
Forward Stop	Refresh Home	Search	Favorites History		Channels	Fullscreen	Mail Print	nt Edit
Address http://www.someaddress.com	ss.com							Ø
Home Sell It	Ship It	Track It	Help				Ship	iShip.com
My Shipping	Notify	Complete the fields below to notify your Buyer when the item is shipped.	below to no	tify your B	uyer when	the item is ship	.pedc	
Shipping Preferences View Shipping Log	To send a Ship N You can include	To send a Ship Notification e-mail, complete the required fields and press Send. You can include a brief message with the Notification.	complete the ith the Notific	required ation.	fields and	press Send.		
Ship a Package Price a Package	Name:	Jonathan Receiver ireceiver@somedomain.com	nain com					- · ·
Send Ship Notif.	I will ship r	y package on:	12/9/98 - Today		Δ		٠٠.	
UPS End of Day	I am shipping my package with:		Airborne Express		△		٠,٠	
Log Off		The service is: Over	Overnight Air Express	s	Δ			
	The trac	The tracking number is:			$\Box$			
	Order/Item #:	123412341234						
	Reference #2:	234523452345						
	Message:			বিচ				
				1 .				
	Send Ship Notification	ication			Send	Cancel		Help
				i l	Internet			
	,							

FIG. 59

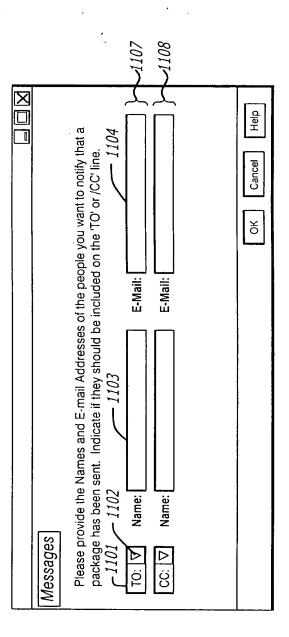


FIG. 60

XXXXX.com - Your	Your Favorite Browser	wser						6	N D
File Edit View Go	o Favorites	Heb	10						
Back Forward Stop	Refresh	Home	Search	Favorites	History	Channels	Fullscreen	Mail Print	t Edit
Address http://www.somea	someaddress.com								
Home Se	Sell It Sh	Ship It	Track It		Help			iShip.com	mos
My Shipping Shipping Preferences	Imary ght:	5.00 lbs. Billed weight: 5.00 lbs. Other L 5 in. x W 10 in. x H 15 in.	veight: 5.00 lbs. 0 in. x H 15 in.		Payment Method:	Payment Method: Pay by credit card	ırd		
View Shipping Log	id	UPS 2nd Day Air A. M. Declared Value: \$500.00 E-mail Notification Guaranteed Delivery	δ. Μ. 500.00 i.γ		Card No:   Exp. Date:	Card No: [4111-1111-1111-1111] Exp. Date: [12] / [98] Typ	Type: Visa	▷	
Ship a Package Price a Package Send Ship Notif.	Reference #1: 12 Reference #2 Al Desc. of Goods: Di Buyer Payment: M	1234567890 ABCDEFGHIJ Deccription of Goods Master Card - 4444 44 Exp. Date - Oct 1999	1234567890 ABCDEFGHIJJ Deccription of Goods Master Card - 4444 4444 4444 Exp. Date - Oct 1999		if the Card are not the	If the CardHolder Name and Billing Address are not the same as the Return Address press:	d Billing Address urn Address		
UPS End of Day					•	CardHolder Information	Information		
Log Off	Recipient: Jonathan Receiver Company 1 6440 Atlantic Springs Road Suite 110 Any Town, NC 27818 (555) 555-3456 Jeceiver@somedomain.com Package will be shipped from: Retail Shipping Center 10600 10th StreetNW Bellevue, WA 95500-4003 (555) 555-3456	ngs Road ngs Road 818 818 600 600 600 600 600 600 600 600 600 60	Return Address David Sender Company 2 2515 140th Ave NE Suite E110 Operations Someplace, WA 96005 (555) 602-5028 dsender@adomain.com By shipping your ps iShip.com or the se	ve NE VA 98005 88 30main.com on the selected ca	Charges Base Servic Total Additi Buye Buye	Base Sevice Charge: \$ Service Options: \$ Total Charge: \$ Additional Charges: \$ Buyer's Total: \$ Buyer's Quote: \$ com you agree to all Terms of any applicable waybill, tariff or s any applicable waybill, tariff or s	hyddress wid Sender Base Sevice Charge: \$ 17.00 Service Options: \$ 1.65 sterains meplace. WA 98005 Signoz-5028 Additional Charges: \$ 3.25 Buyer's Total: \$ 21.90 Buyer's Total: \$ 21.90 Buyer's Quote: \$ 21.45  Signoz-5028 Additional Charges: \$ 21.90 Cancel	Heb	
						Internet			

FIG. 61

		Mail Print Edit	Δ	iShip.com	,	d-of-Day" send an	lired,	) inoái	·	-471		_	ged or was dick Find vere	<u> </u>	Help	
	-	Fullscreen				ns to perform "Eniriver record and a	This is only requ		à	Perform End			al was lost, dama a previous date c n the order they v	473	Close	
į		ry Channels		i	hipped.	I shipping systen will produce a d	ng proper billing.	זיים אייטטייט שפיזי	last driver picku	Per		End-of-Day.	cord if the originariver record from revious records i			Internet
		Favorites History		Help	d for packages s	computer based is shipped. This	s to UPS, ensuri	n urs account. /es.	kages since you	erform End.		from a previous	peint a driver re r. To reprint a d shown a list of p of the list.	Find Driver Record		
		Search Fa		Track It	Print a driver record for packages shipped	ustomers using day a package	of your package	e using your owlere the driver arrives	You have shipped XX packages since your last driver pickup.	ecord, press P		Reprint a driver record from a previous End-of-Day.	might need to re tble by the drive ow. You will be recent at the top			
5	Favorites Help	Refresh Home	s.com	Ship It	End of Day Pri	UPS requires its customers using computer based shipping systems to perform "End-of-Day" at least once each day a package is shipped. This will produce a driver record and send an	electronic record of your packages to UPS, ensuring proper billing. This is only required,	nowever, if you are using your own UPS account. Tou should perioriti chiu and print your driver record before the driver arrives.	You have	To print a driver record, press Perform End.		Reprint Reprint	Occasionally you might need to repeint a driver record if the original was lost, damaged or was otherwise unreadable by the driver. To reprint a driver record from a previous date click Find Driver Record below. You will be shown a list of previous records in the order they were created, the most recent at the top of the list.		UPS End of Day	
om - Your	Edit View Go F	Back Forward Stop R	Address http://www.someaddress.com	e Sell It	<u> </u>	ferences	View Shipping Log	Ship a Package	Price a Package Send Ship Notify.	UPS End of Day					7	
XX I	178 178	Back	Address	Home	My Shipping	Shippin	View Sh	Ship a F	Send Si	UPS En	Log Off			<del> </del>		

FIG. 62

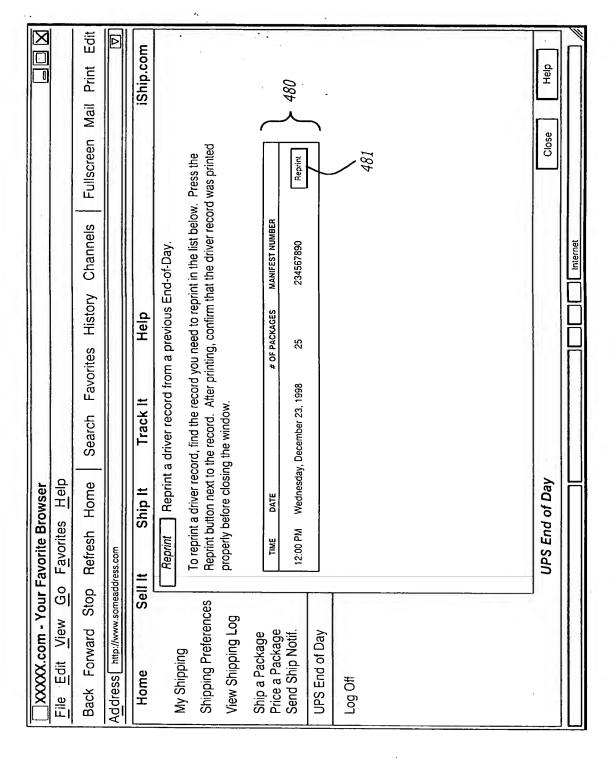
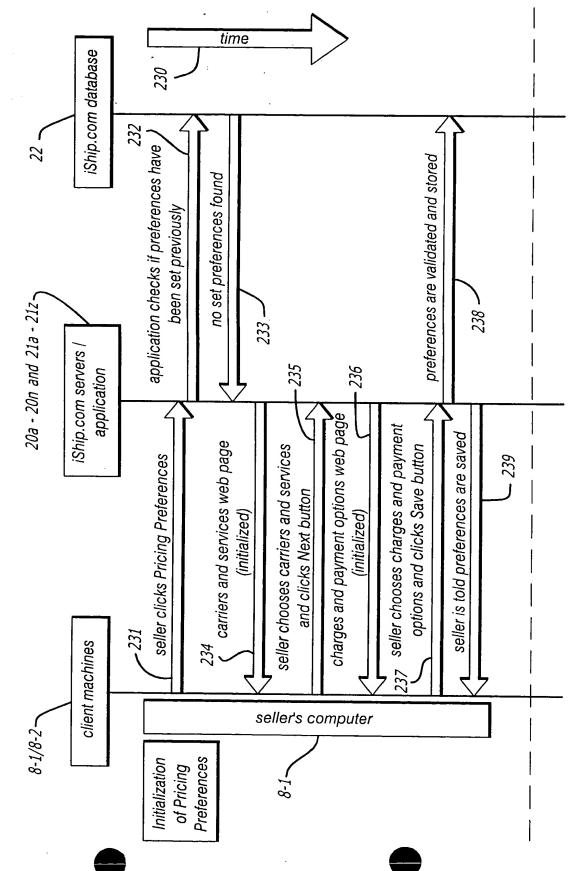
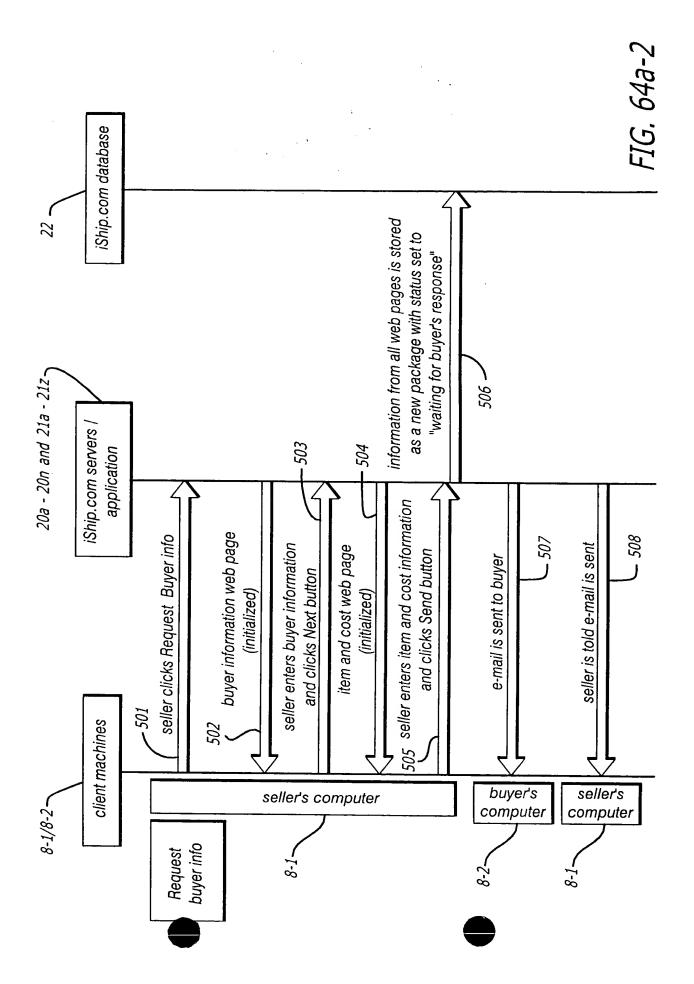
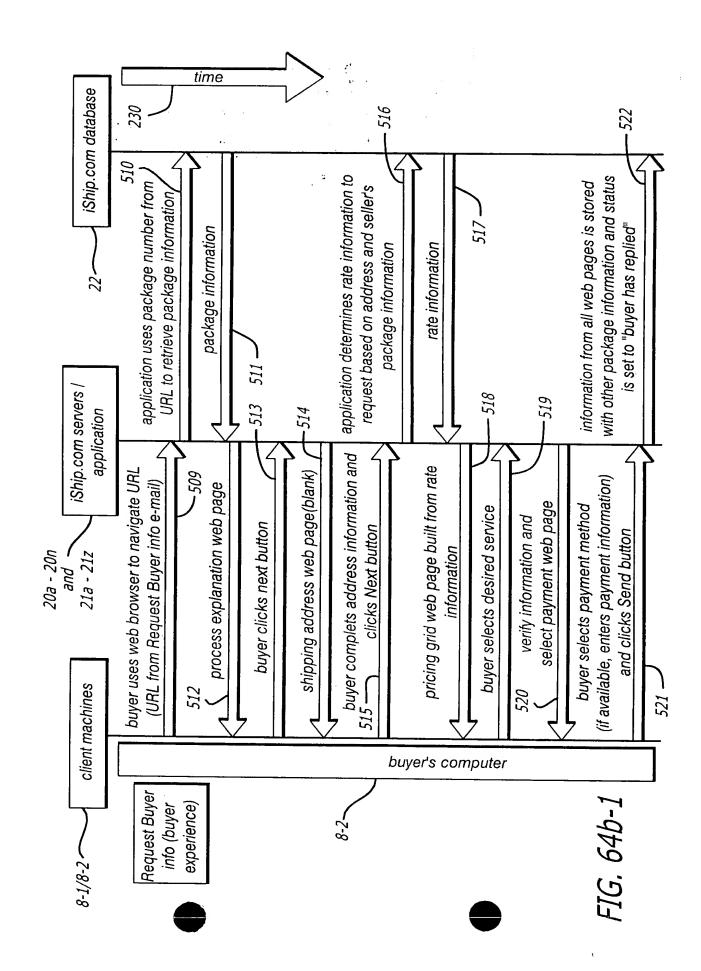


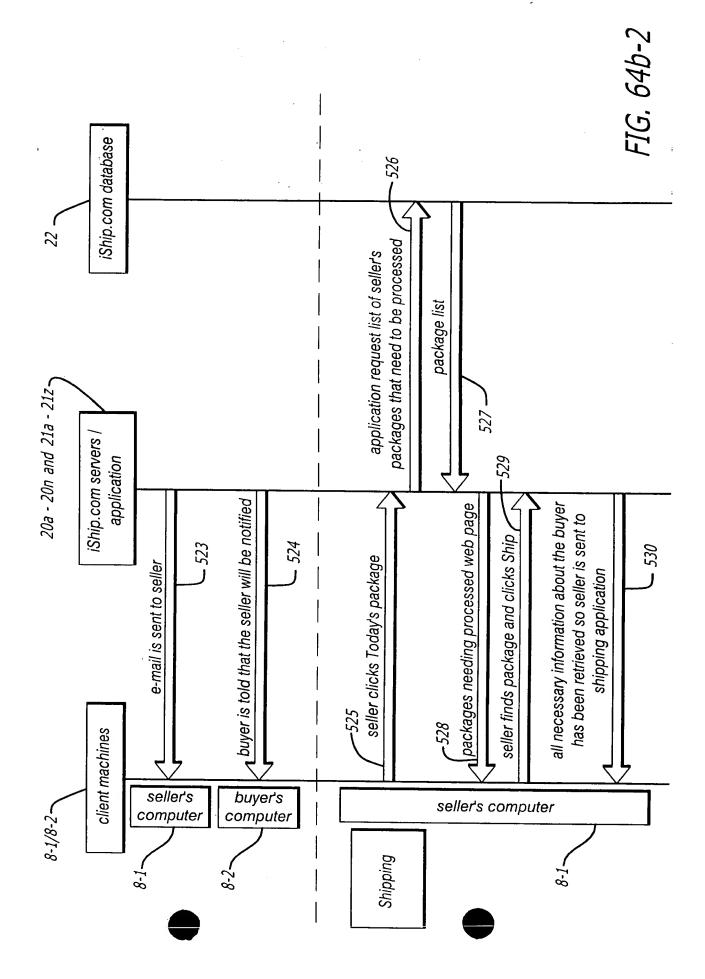
FIG. 63

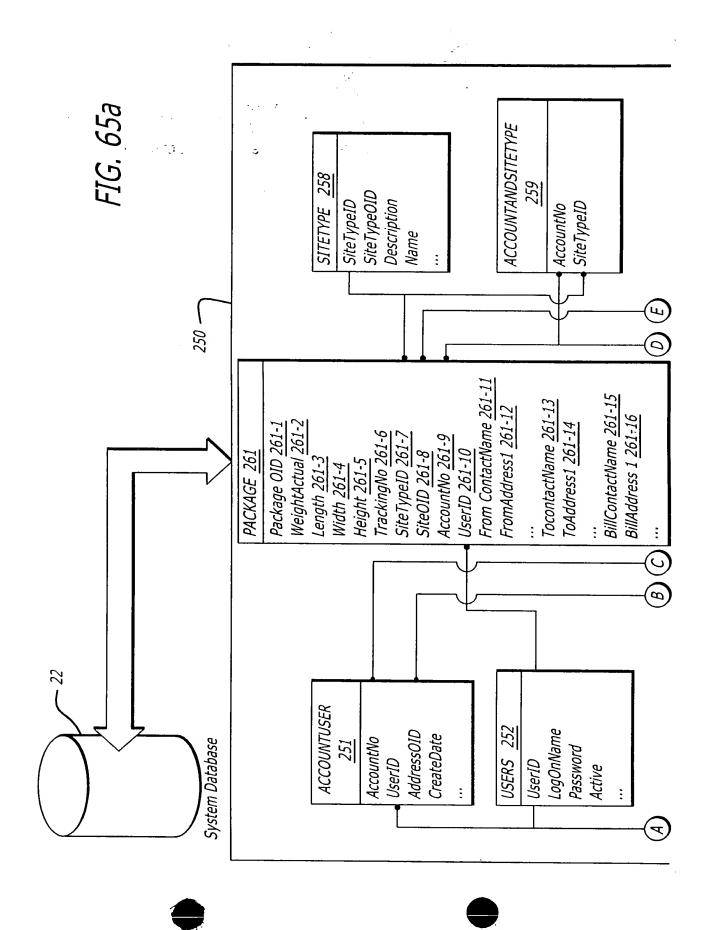
FIG. 64a-1

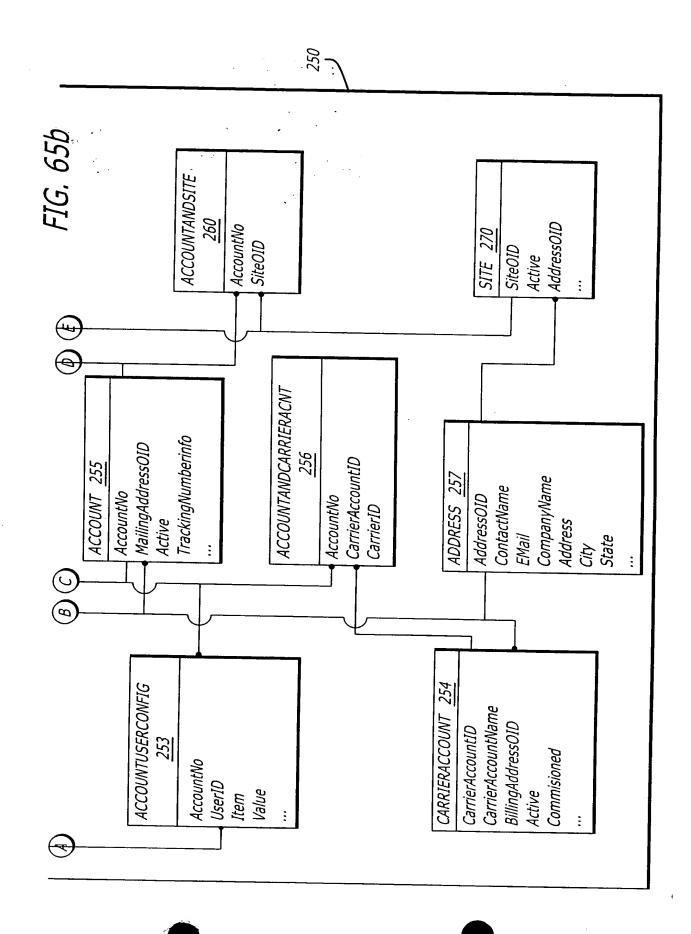






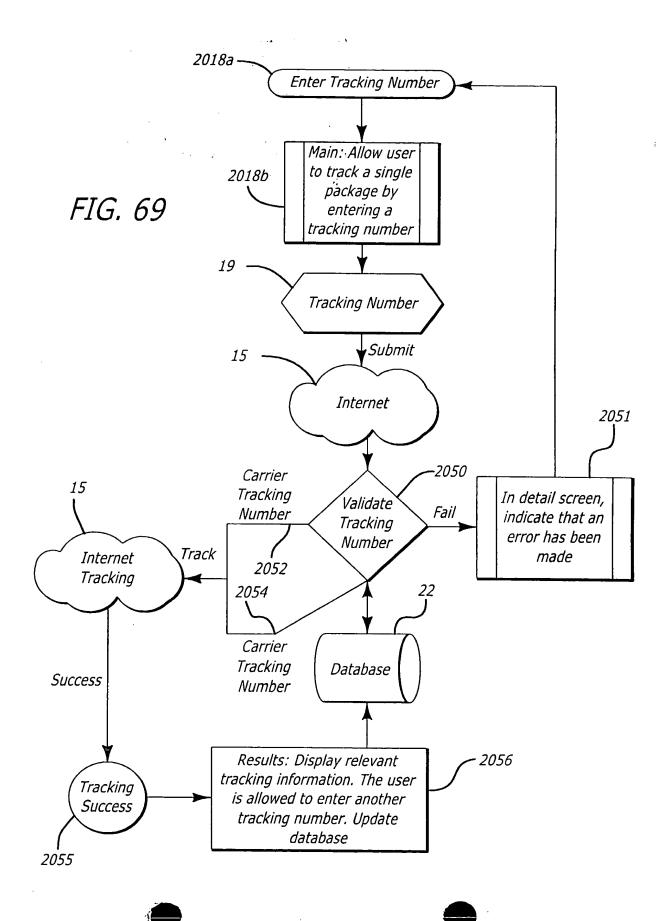






```
<iship.com.request xmins="x-schema:http://iship.com/api/schema/trackrequest.xmi"
transactionid="3855BD2185E111d3984400A0C9D6C226">
   <header mode="interactive">
                  <version major="0" minor="1"/>
               <batch id="AE5E54F08E2311d3984900A0C9D6C226"</pre>
              url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
          </header>
          <sigon sessionid="" userid="test" password="7777777"/>
          <trackit>
                  <package sequencenumber="1">
                           <trackingnumber carrier="ups">
                                   1Z1812530202075466
                           </trackingnumber>
                  </package>
          </trackit>
          <logoff/>
  </iship.com.request>
```

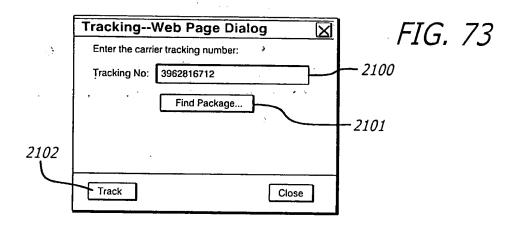
```
<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
        <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
        systemrcode="0"/>
        <trackit>
                <package sequencenumber="1" packagercode="0">
                       <deliveredto> </deliveredto>
                       <deliverylocation>LEFT AT 3S</deliverylocation>
                       <signedby>HOWARD</signby>
                       <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan
                       <status>Delivered</status>
                       <deliverytime>9/1/99 1:50:00 PM</deliverytime>
                       <carrier>UPS</carrier>
                       <service>2ND DAY AIR
                       <shipdate>8/28/99 </shipdate>
                       <trackingnumber>1Z1812530202075466</trackingnumber>
                       <scanlocation>FORT HAMILTON, NY US</scanlocation>
                       <weight>400</weight>
               </package>
       </trackit>
<iship.com.response>
```



	XXXXX.com - Your Favorite Browser	
	File Edit View Go Favorites Help	
	Back Forward Stop Refresh Home   Search Favorites History Channels   Fullscreen Mail Print	Edit
	Address http://www.someaddress.com	Δ
	iShip. com	ÞI
	Track Your Package	
2061 —	We were unable to track your package. 2060 Please make sure the tracking number is correct, select a carrier from the list 2062 below, and click on Submit.	
	Enter tracking number: 12345 — 2035 Tracking provided for Select One)	
	iShip UPS FedEx Airborne	
	US Postal Service Link iShip Track It to your web site!	
	Having Trouble? Click here for Help. * Questions or comments about iShip.com?Click here * iShip.com Privacy Policy	
		াব
	Internet	

☐XXXXX.com - Your Favorite Browser
File Edit View Go Favorites Help
Back Forward Stop Refresh Home   Search Favorites History Channels   Fullscreen Mail Print Edit
Address http://www.someaddress.com
iShip. com
Your Tracking information
Status: DELIVERED
SOMEPLACE, WA US ANOTHERPLACE, WA US
Friday, June 11,1999 ———————————————————————————————
Surveyy Location: CHRIS ——2077
Number:
ember 29, 1999 9:56:30 AM Pacific S
Track Another Package
Enter tracking number:  2035  2036  UNITED STATES Feight  POSTAL SERVICES Freight
Keep a history of all your package. Register with iShip Personal Shipper today!  Link iShip Track It to your web site!  Having Trouble? Click here for Help. * Questions or comments about iShip.com? Click here * iShip.com Privacy Policy
Internet

XXXXX.com - Your Favorite Browser
File Edit View Go Favorites Help
Back Forward Stop Refresh Home   Search Favorites History Channels   Fullscreen Mail Print Edit
Address http://www.someaddress.com
iShip. com
Your Tracking information
Status: IN-TRANSIT ————2071  Last Scan: There is no record of that mail item. If it was mailed ———2072
Carrier: US Postal Service
Status as of Friday, December 3, 1999 10:06:27 AM Pacific Standard Time
Would you like to be notified when this package is delivered?  If you provide an E-Mail Address, we will notify you and up to two others that this package has been delivered. You can include a brief messane to be sent with the F-Mail
E-Mail: Steve@xxxx.com
Name: Jim Jones 2095 E-Mail: Jim@xxx.com 2096
Message: These are the Submit 2036-1
Track Another Package
Enter tracking number:  2035  2036-2  EXPRESS FedEx UPS  LIMITED STATES Yallow
G
Keep a history of all your package. Register with iShip Personal Shipper today!  Link iShip Track It to your web site!
naving Trouble? Click here for help. * Questions or comments about iship.com?Click here * (Ship.com Privacy Policy
Internet



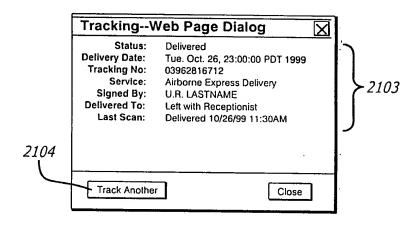
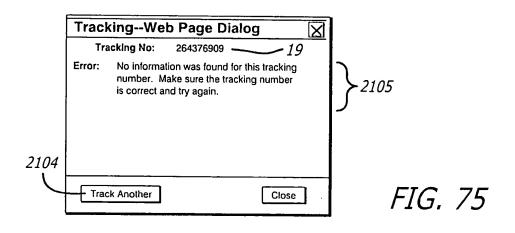


FIG. 74



XXXXX.con	X.com - Your Favorite Browser	Favorite B	rowser								X
File File	Edit View Go	Favorites	s <u>H</u> elp						ř		
Back	Back Forward Stop	Stop Refresh Home	Home	Search	Search Favorites		History Channels	Fullscreen	Mail	Print	Edit
Address [	http://www.someaddress.com	dress.com									D
Home	Sell It		Ship It	Track It		Help			ISI	IShip.com	E
11	king ng Log	Track It	٠.				iShip. com				
2112 — View In 2113 — Add int 2114 — Trackir	View Inbound Pkgs  Add Inbound Package  Tracking Preferences		Welcome John Shipper to your I works in the background to keep Always know where your packag packages so you don't have to .	Welcome John Shipper to your Track It service, which works in the background to keep tabs on your deliveries. Always know where your packages are - we'll track your packages so you don't have to.	, which deliveries. rack your	Shipping View the d	Track it • Things to Do Shipping Log View the details of every shipment.		٠.		
QuickTrack	1CK 4411319 umber		Check your shipping log your packages have been so, who signed for them. Select Add inbound Pack tracking number for us to clock. View the tracking inbound Packages. Review apackage histories.	Check your shipping log to see whether your packages have been delivered, and if so, who signed for them.  So, who signed for them.  Select Add inbound Package to enter a tracking number for us to track round-the-clock. Wew the tracking results in View Inbound Packages.	od, and if od, and if nter a nnd-the- View	Tracking P Choose your Package ord shipping log.	Tracking Preferences Choose your preferred Package order for the shipping log.	`			
	2116	3	Your complementaive of	sive orthonig coc	ilipping tog.					,	
		moment		0 Delivered	O Delivered packages	Tracking Provided for: Althorne FedEx	Wated ton: FedEx UPS				
						United States Postal Service	Yelow Freight				
			My IShip About IShip.com Join our Staff Contact Us		iShb.com Tour Media C Terms of Service Privacy	Media Center Custome Privacy Policy Trouble	Loudeshooting				
							Internet				

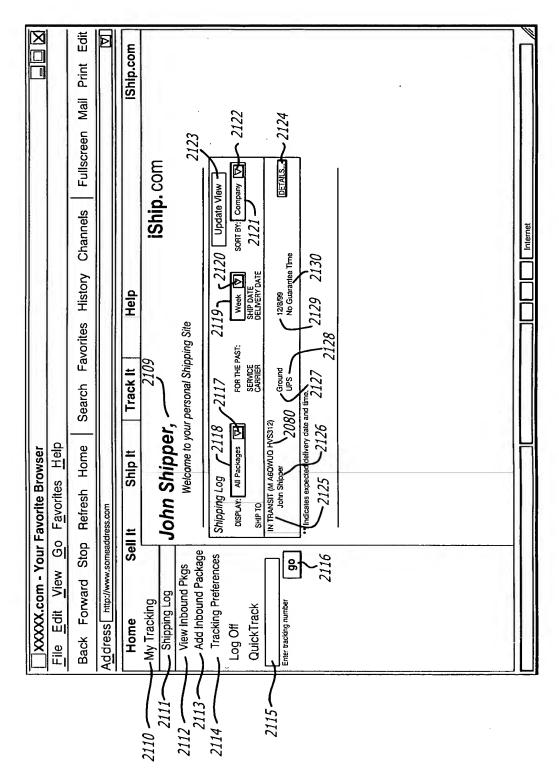


FIG. 77

X	19.7	#				~ ~							1
		t Edit	A.	E CO		-2080			~2151 ~2152			۵	ſ
		Print		iShip.com	2140	/ /	-2072	•	(			Help	
1		Mail		-	Ϊ, _	2071		. ,	) (				
		reen			Fime 714	98, 1999	OP MAN		\$ 3.07		ecffled by	Close	
		Fullscreen Mail		3	dard	00010025 December Sember 09	DAM N		harge:		ervice sp rivice guit	_	
		_			c Star	2071. 12TGMO02300010025 12TGMO02300010025 Weetnesday, December 09, 1999 Thursday, December 09, 1999	127799 8:10:00 PM PICKUP MANIFEST Received US		Base Service Charge: Total Charge:		artiff or se		
		Channels			Pacifi /SS12	7. 7. 7. 7. 7. 7. 7. 7. 7. 7. 7. 7. 7. 7. 7	REC US	ges	Base Service Total Charge:		e to all Te waybill, t		
1					22 AM	Status: Tracking No.: Shipped: Expected:	Last Scan.	Charges	81 5		you agree		Ŀ
		story		٩	/99 at 10:22 AM Pacific # M ABQWUQ HVSS12	<i>ದೆ =</i> ಹಮ	9	Ш			hlp.com on any a	М	L
		S E		Help	10/99 M #	43			~2150		ge with IS		Į
		Favorites History			Status as of 12/10/99 at 10:22 AM Pacific Standard Time-	0.00 lbs."			$\sim$	`	By shipping your package with IShlp.com you agree to all <u>Terms of Service</u> specified by IShlp.com or the selected carrier on any applicable waybill, tariff or service guide.		
				¥	tus as				in Address: John Shipper 1234 Some Place Our Town, WA 01000 555-555-1357		pping yo		
		Search		Track It		Billed Weight: 2144	45		<b>3</b>	53	By shi IShip.		
					2142		217		R 2149	2153			L
Wser	Heb	Home		Ship It		3.00 lbs Carrier Box - UPS Ground Test Box	1		( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	Package will be shipped from: John Shipper 1234 Some Place Our Town, WA 01000 555-555-1357			
e Bro	rites			क	lary	spor	2146		plent: John Receiver 24558 NW 39th St. Your Town, WA 00010 [555] 555-9876	cage will be shipped fr John Shipper 1234 Some Place Our Town, WA 01000 555-555-1357	jahn@xxx.com	king	l
avorit	Favorites	Refresh	ess.com	_	Summary	Est. Weight: Packaging: Service: Desc. of Goods	7.		Recepient: John R 24558 Your T (555) 51	ackage will be sh John Shipper 1234 Some Pi Our Town, WA	v@urto(	Tracking	ŀ
XXXXX.com - Your Favorite Browser	9	Stop	Address http://www.someaddress.com	Sell It					œ	ů.			
n - Yc	View		www.so			View Inbound Pkgs Add Inbound Package Tracking Preferences		[B]					
X.con		Forward	http://	-	king ng Log	bound bound og Pref	쏤	umber					
	• Edit	Back F	ress	Home	My Tracking Shipping Log	View Inbound Pkgs Add Inbound Packa Tracking Preference	Log Off QuickTrack	Enter tracking number					
	흥	Ba	Pg		≨ "		을 중 	Enter					L

FIG. 78

	- Novox		
	Edit View Go	works Holy	ব
	FILE EUIL VIEW GO FAVOR	ravonies neip	
	Back Forward Stop Refree	Refresh Home Search Favorites History Channels   Fullscreen Mail Print E	Edit
	Address http://www.someaddress.com		
	Home Sell It	Ship it Track it Help IShip.com	
	My Tracking Summary Shipping Log	mmary Status as of 12/10/99 at 10:22 AM Pacific Standard Time	
	View Inbound Pkgs.	UPS Ground Status: Delivered Tracking No.: 128695610344113190	٠.
		Thursday, June 10, 1999——————————————————————————————————	
	CouickTrack	ë	
1	8595610344113190 Enter tracking rumber	Lest Scan: $5/11998$ 3:30:00 AM DELIVERY $\int 20/2$ REDMOND, WA US	,
71115	2116	$\frac{2150}{\text{unaval_ABLE}} \xrightarrow{\text{Return Address.}} \frac{2150}{1140}$	
	4-9-	2112	
	Package w∥ UNAVA	Package will be shipped from: 2153	
		By shipping your package with IShip.com you agree to all <u>Terms of Service</u> specified by IShip.com or the selected carrier on any applicable waybill, tariff or service guide.	
	Track	Tracking	
			1

FIG. 79

	XXXXX.com - Your Favorite Browser
<u>          </u>	
<u> </u>	Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
<u>  </u>	Address http://www.someaddress.com
<u>L</u> .	Home Sell It Ship It Track It Help IShip.com
2110	Y Tracking Complete the fields below to add a package to your inbound Package list. Shipping Log
2113	View Inbound Pkgs  Enter the tracking number of the package you want to add to your Inbound Package list.  Add Inbound Package Select the carrier if known or, if no carrier is selected, we will attempt to determine the carrier from
	QuickTrack TrackIng Number: 128595610344113190 2035
	Enter tracking number
i 	go Order/Item:
	2116
77. 2	
	2162 Notify me when the package has been delivered. Examination 2164
	Message: Your goodies. △
	2163
	2165 — 2166
	Add Inbound Package Add Cancel Help

FIG. 80

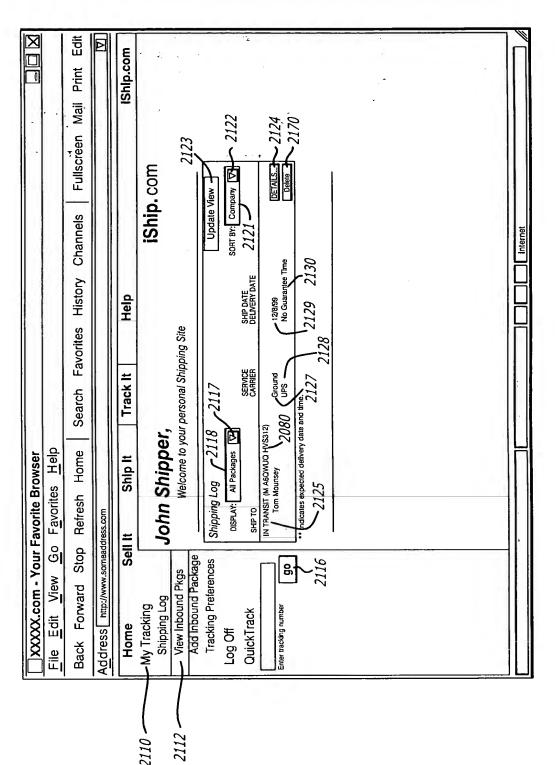


FIG. 81

XXXXX.com - Your Favorite Browser	Browser	
File Edit View Go Favorites	ss <u>H</u> elp	
Back Forward Stop Refresh Home	Home   Search Favorites History Channels   Fullscreen Mail	Mail Print Edit
Address http://www.someaddress.com		Δ
Home Sell It	Ship It Track It Help	IShlp.com
My Tracking Summary Shipping Log	Status as of 12/10/99 at 10:22 AM Pacific Standard T # 128595610344113190	ime
View Inbound Pkgs. Service: Add Inbound Package	::	- 2071 - 2080
ng Preferences		-2075 -2074
Log Off QuickTrack	ö	<u>-2073</u> <u>-2077</u>
Enter transition number	Last Scan: $5/1/1998$ 8:30:00 AM DELIVERY $\} 20/72$ REDMOND, WA US	
об	2150	
Hechent: UNAVALLABLE	$\frac{1}{2149}$ UNAVAILABLE	
Package will be shipped from: UNAVAILABLE	shipped from: 7153	
	By shipping your package with IShlp.com you agree to all <u>Terms of Service</u> specified by IShlp.com or the selected carrier on any applicable waybill, tariff or service guide.	d by
Tracking		Close
	[ ] internet	

FIG. 82